SS-DECKLY
AI MANAGEMENT PLATFORM

DUBAI · UAE



THE AI CONCIERGE PLATFORM FOR LUXURY HOTELS

More time for guests.
More revenue for your hotel.

SS Deckly answers guests in their own language, coordinates your suppliers and gives you full visibility, so your concierge team can focus on what matters.

SMART · SIMPLE · SEAMLESS

SS-DECKLY.COM

Four ways SS Deckly *works for your hotel.*

Guest requests arrive by WhatsApp, email and web forms, and your team spends the day chasing suppliers instead of hosting. SS Deckly takes that load off, and keeps your guests booking through you.

01 · SAVE TIME

40–50%

Cut concierge admin

The AI handles routine enquiries and supplier coordination, freeing your team to focus on guests.

02 · GENERATE REVENUE

15–25%

Ancillary revenue uplift

Capture more ancillary bookings by letting guests ask your concierge instead of booking through outside apps.

03 · PROVIDE VISIBILITY

Full oversight

Guest spend and partner activity

See what guests are asking for, what they spend and how your partners perform, all in one dashboard.

04 · AI MULTILINGUAL

7 languages · 24/7

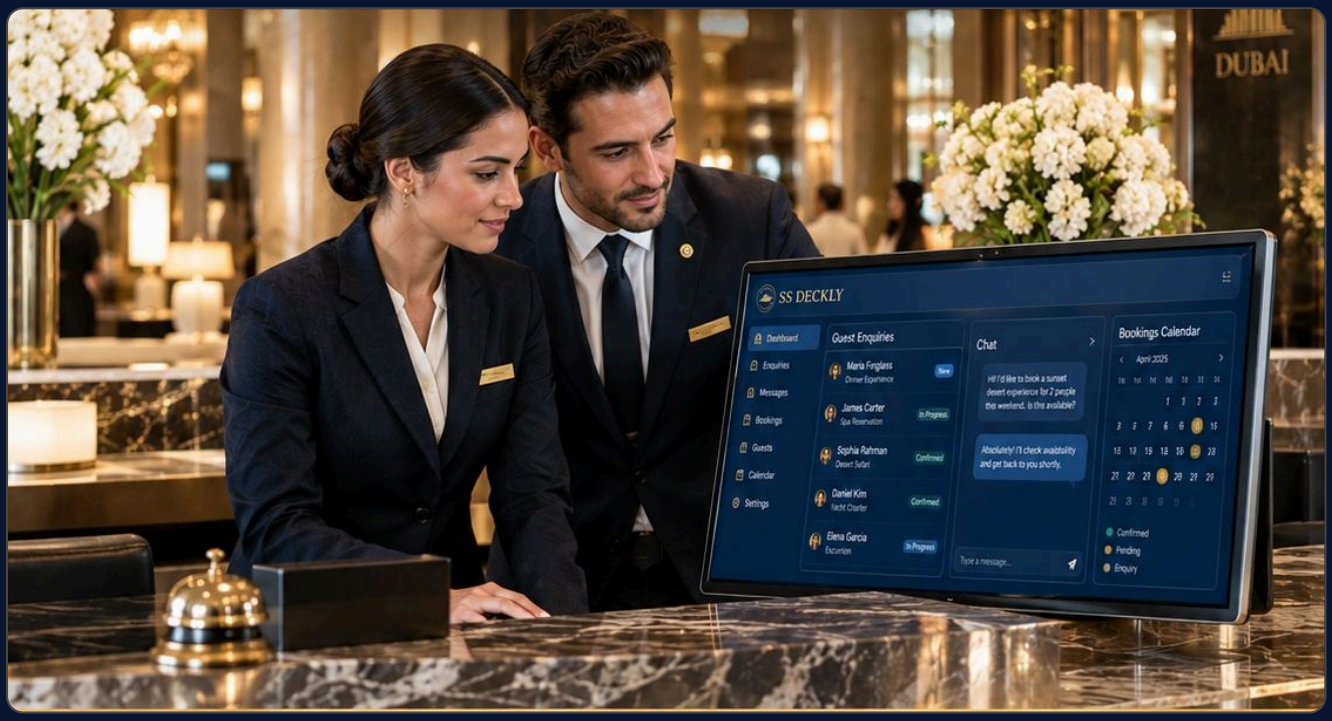
Every guest, in their own language

Handles guest requests day and night in Arabic, English, French, Spanish, German, Russian and Hindi.

Projected benefits. Results will vary by property, guest mix and the services offered.

THE HOTEL'S VIEW

Your whole guest experience. *One dashboard.*



Every enquiry in one view

Conversations, requests and bookings in a single, clear dashboard instead of scattered threads.

Supplier coordination

Requests go to your partners by WhatsApp and email, with every reply tracked in one place.

Visibility on spend and partners

Track guest spend and partner activity so you always know what is happening and what it is worth.

Your team stays in control

The AI answers around the clock, and your concierge team steps in whenever a guest needs a human touch.

THE GUEST'S VIEW

From first request to *unforgettable moment.*



A family experience. A mother browses your experiences on a tablet, your concierge and the AI coordinate with the supplier, and the guests receive confirmation before a memorable desert morning.



A special occasion. A guest quietly requests a proposal dinner. Your team and the restaurant prepare every detail, and the evening is confirmed before it begins.

HOW IT WORKS

Simple for guests. *Effortless for your team.*

1 BROWSE
Guests scan a QR code and explore your experience catalogue.

2 ENQUIRE
They send their details. No payment is taken upfront.

3 COORDINATE
The AI and your concierge team contact the right supplier, 24/7, in the guest's language.

4 ACKNOWLEDGE
Guests receive an instant acknowledgement.

5 CONFIRM
Once the supplier confirms, the experience is locked in and payment follows.

SPEAKS YOUR GUESTS' LANGUAGE

العربية · English · Français · Español · Deutsch · Русский · हिन्दी

BUILT FOR

Hotels and resorts
Marinas and waterfront properties
Yacht charter operators
Luxury hospitality businesses

SUPPORTS YOUR TEAMS

Concierge and front office
Guest services
Operations
Sales and management



Availability is always confirmed by the supplier before a booking is final. Visuals are illustrative.



Let's give your team *more time for guests.*

See how SS Deckly can take the chasing out of your guest experience. We'll walk you through the platform and show it working for your property.

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