

# Retailing

## Maximize the value of every stay

To guests, every experience with a hotel matters. Aven Hospitality Retailing helps hoteliers build a more resilient business, adding a variety of new revenue levers beyond rooms and occupancy. With personalized guest recommendations, unified checkout and inventory management, and integrated fulfillment, you can easily sell goods, services, experiences, and policies – with or without a room. With Aven, every offer becomes a catalyst for growth, and every stay becomes an experience to remember.

“Guests love it because they can proactively plan their trip. Today’s travelers are seeking more personalized experiences, and this removes the need to email or call the property—they can simply book what they need during the booking process.”

Assistant VP of Revenue Management,  
Fraser’s Hospitality

### 01.

#### Sell any Offer at Scale

Maximize the earning potential of your business by selling services, goods, and experiences — with or without a room booking

### 02.

#### Increase Total Revenue

The perfect offer for every traveler means they book more and cancel less

### 03.

#### Easily Manage Logistics

With unified checkout and inventory management, your operations stay frictionless and accurate

### 04.

#### Customize Every Stay

Infuse delight that keeps guests coming back; leverage AI to offer personalized offers at the right moment to boost conversion

### 05.

#### Build Your Competitive Edge

Differentiate your property with unique offers by bringing the full power of modern retailing to hospitality

