# Boost Your Operational Efficiency



# Efficiency Unleashed: **Simplifying Hotel Operations**





### Report

### **Improve**



## Are tasks completed on time?

Tasks are directed to the right team as soon as they are opened.

Automatic reminders and alerts are sent to prevent tasks from being left unattended.

Predefined target deadlines are monitored based on the type of task.





### **NOTIFICATION:** A new request is created.

EaSee by WeBee

#### REMINDER: A request is still waiting for your assignment!



#### **REMINDER:**

A new request is assigned to you. Awaiting your confirmation.



# Are managers informed of delayed or stalled tasks?

Managers are sequentially notified according to predefined escalations.

Completion statuses are tracked both on a service and employee basis.

Tasks that take excessively long are additionally reported.

Managers can receive executive summary reports regularly via email.



Overv	view			£-
	₿ 01.03.2	024 - 31.0	3.2024 🗸	
+		Red	quests Cre	eated
тоти	AL		2	
30		4	2	24
		Comp	lated Bag	uaata
		Comp	leted Req	uests
тоти	AL			
5		1	1	3
×		Conc		uanto
		Cano	eled Req	uests
тоти	AL .			
1		1	0	0
			Demost	-
			Request	FIOW
Open Re	equests (01/	03/2024)		352
New F	Requests			30
Compl	leted Reque	sts		5

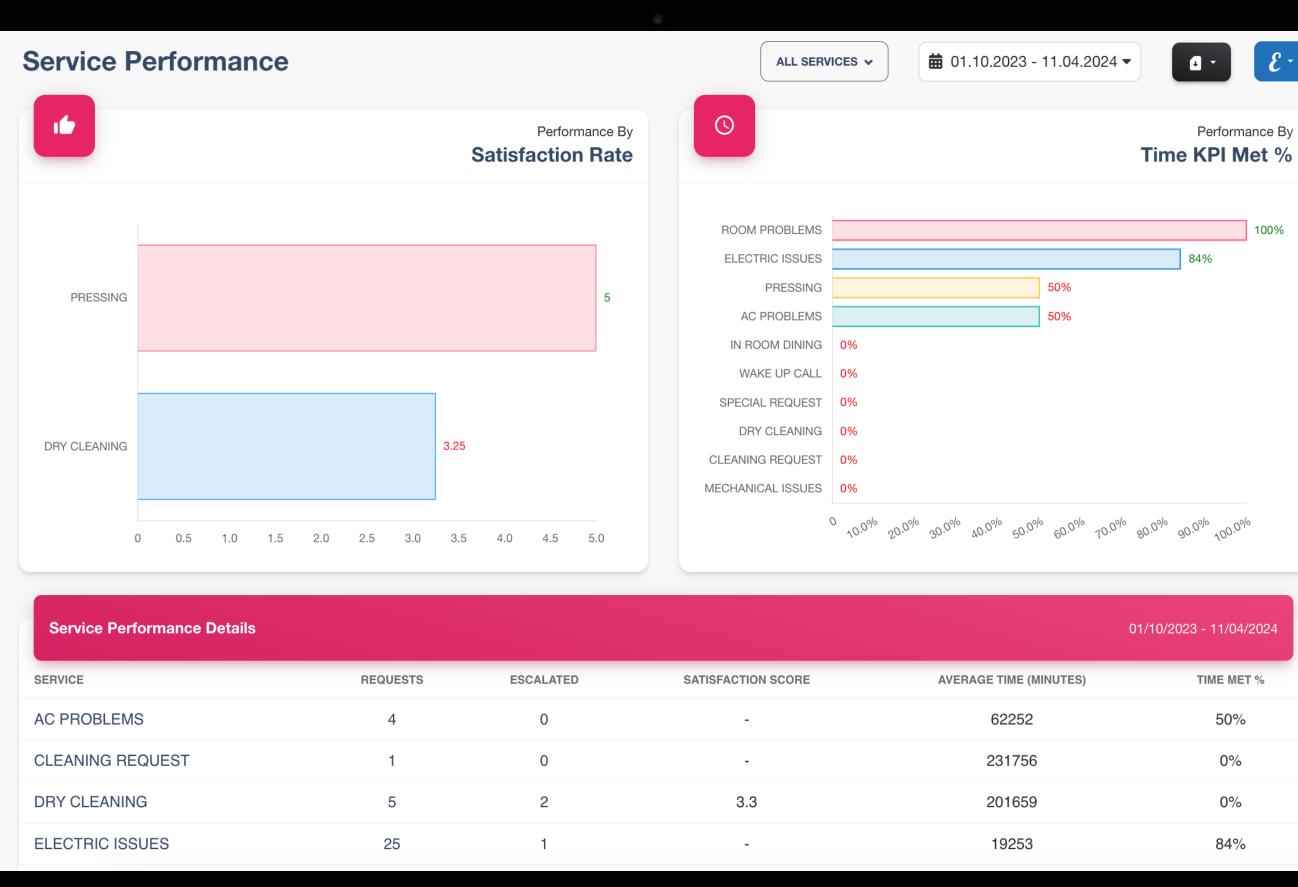
## Which employees have higher or lower performance?

**Reports on how many tasks** employees complete and their ontime completion rates are provided.

**Exceptional cases such as** suspensions or incomplete tasks are reported.

If the WeBee guest application is used, guest satisfaction status is tracked.





	REQUESTS	ESCALATED	SATISFACTION SCORE	AVERAGE TIME (MINUTES)	TIME MET %
BLEMS	4	0	-	62252	50%
IG REQUEST	1	0	-	231756	0%
ANING	5	2	3.3	201659	0%
IC ISSUES	25	1	-	19253	84%

#### MacBook Air



# Is it possible to identify and prevent recurring problems?

By Tota

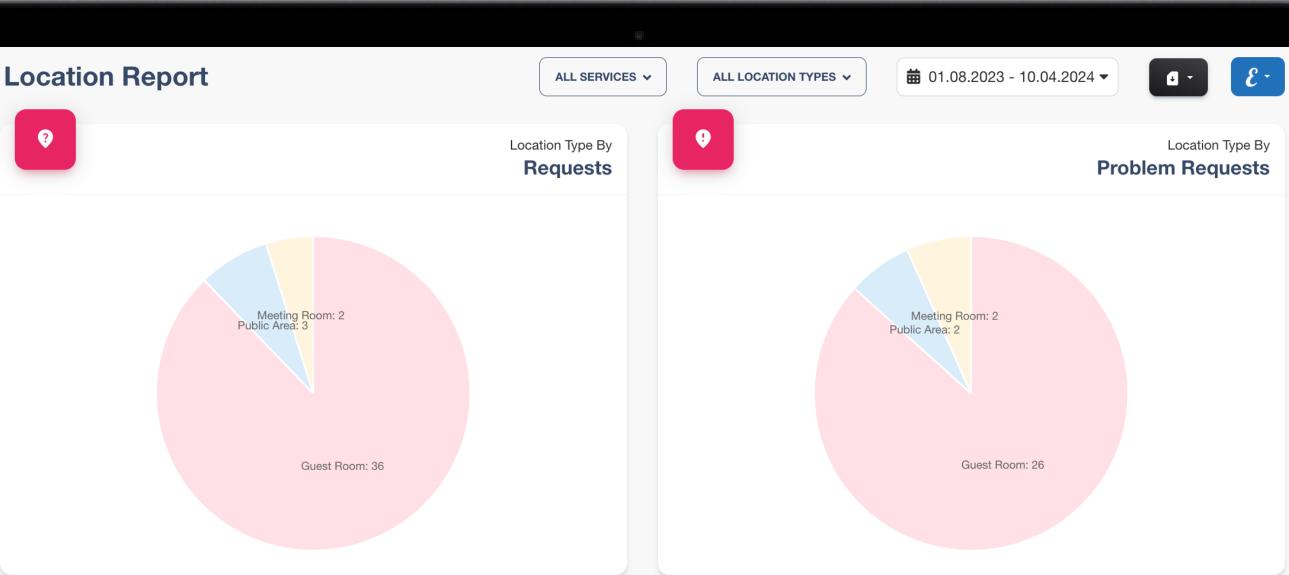
3

**Repeated issues in rooms are** identified through location-based reports.

**Regular maintenance tasks are** automatically generated at regular intervals with the preventive maintenance module.

**Regular checks are tracked** using checklists.





otal Request Count	01/08/2	2023 - 10/04	4/2024
ROOM / LOCATION	TOTAL		
102	6	3	0
105	6	1	0
104	5	0	0
202	3	0	3

By F	Problem Request Count	01/08/2	2023 - 10/04	4/2024
	ROOM / LOCATION	TOTAL		
1	102	6	3	0
2	105	6	1	0
3	104	5	0	0
4	106	2	0	0

MacBook Air



# Can the details of a past task be reviewed when needed?

A detailed history of all tasks is maintained.

Additional information such as notes, photos, videos can be stored for each task.

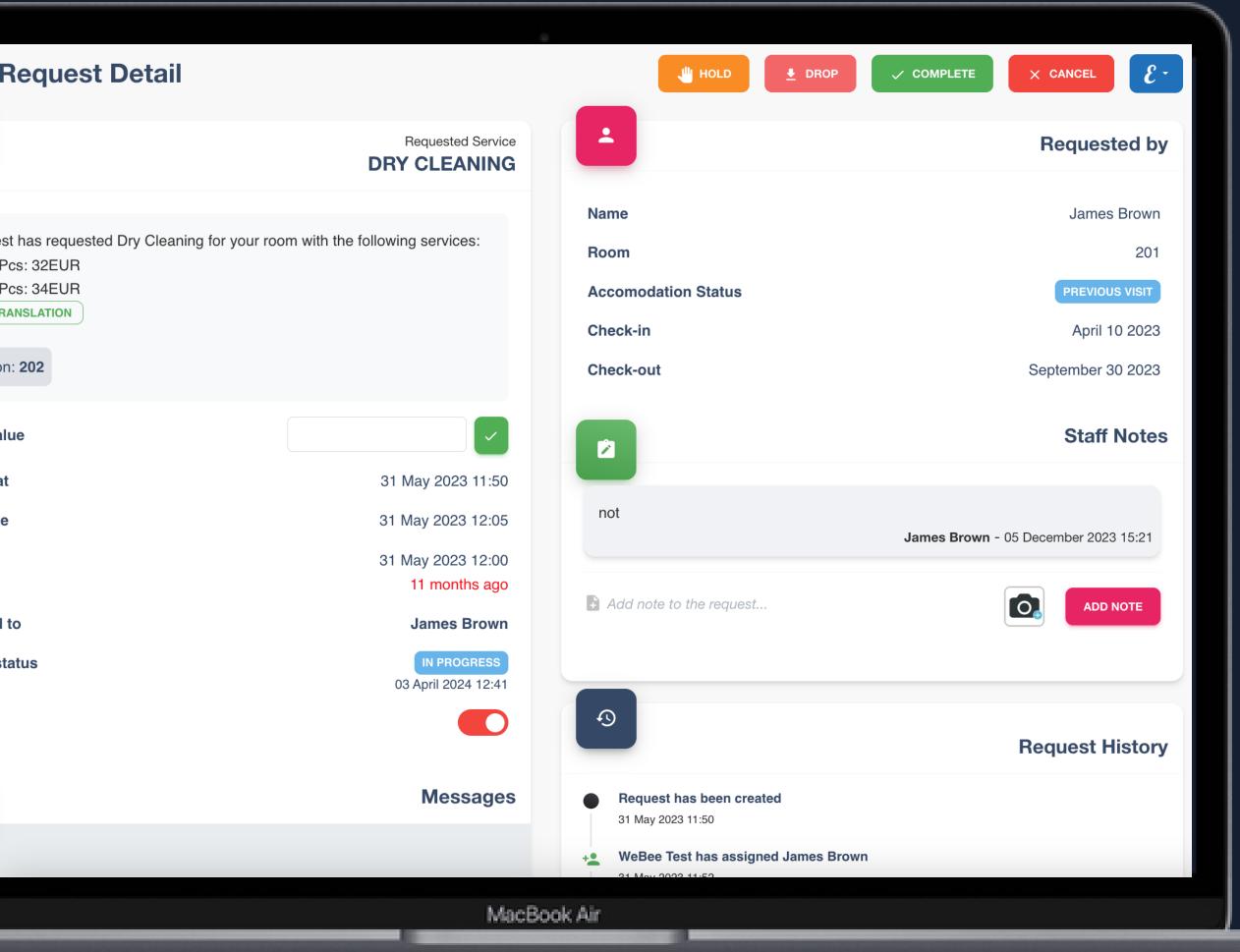
All tasks are reported based on service, employee, and location.

Task lists can be downloaded as Excel files.



ы васк	
Gue - Suit 2 - Suit 3 VIEW TI	F
Result Va	
Created a Input Dat Due by	
Assigned Current s	
Urgency	

2



## **Can employees easily use EaSee?**

**Employees can start using EaSee within 10** minutes.

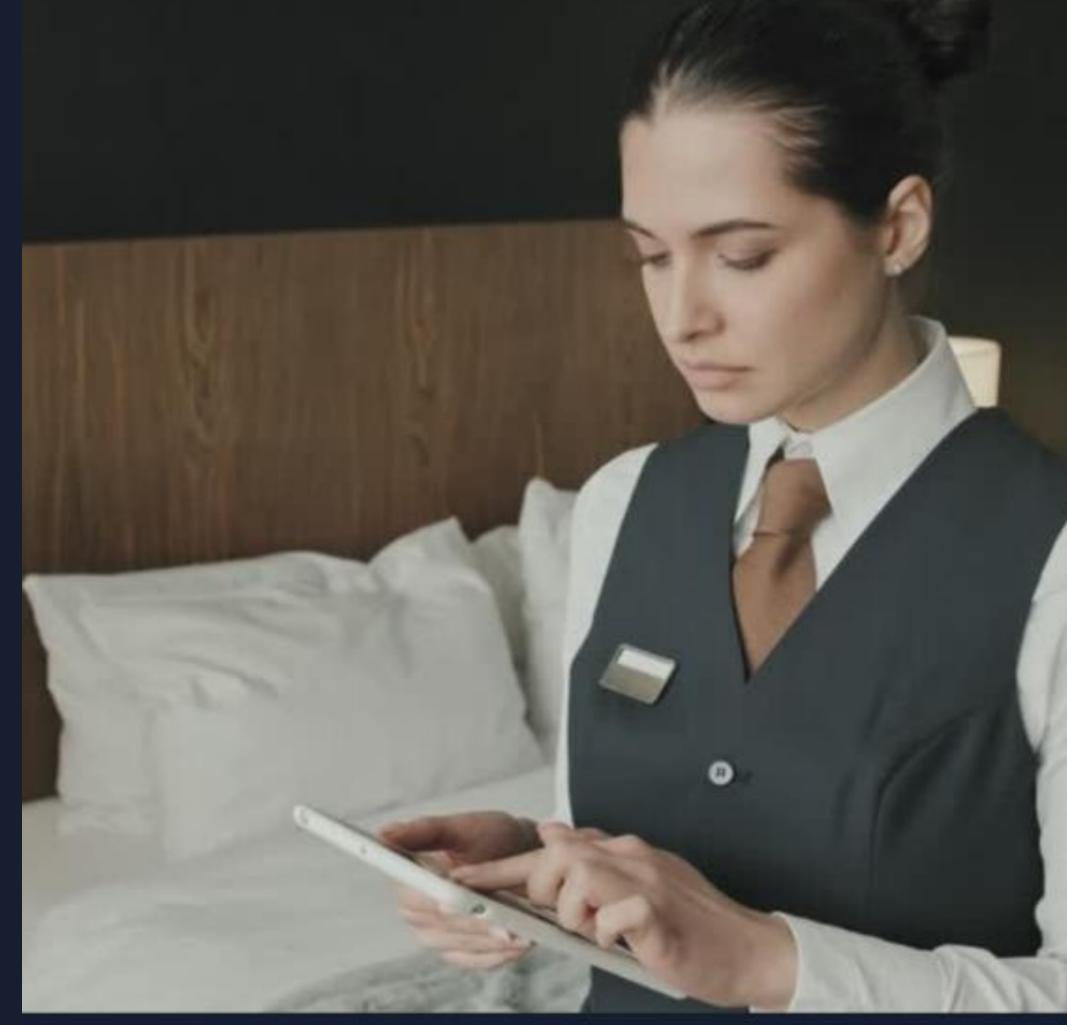
An employee can open a new task within seconds.

The scope of each employee is predefined with team and permission levels.

It can be easily accessed via the application on iOS and Android devices, or through a browser on computers.









# Is there a need for changes in current operational processes?

EaSee operates flexibly to adapt to various operational processes and organizational structures.

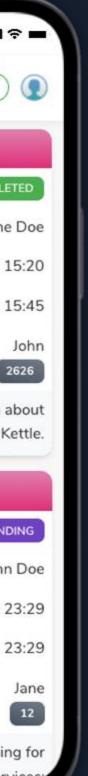
**Both internal operations and guest** requests can be managed.

It supports PMS integration.



	)							Poquete
	DER BY: LAST UPDATE V	FILTER BY: ALL REQUESTS V	BY: ALL SERVICES 🗸	FILTER				Requests
	Det		Requested by	Due by	Created at	Assigned to	Status	Service
	9:41	Guest has reported your problem at	John 2626	January 17 2022 15:45	January 17 2022 15:20	Jane Doe	COMPLETED	ROOM PROBLEMS
bee +		Guest has requested housekeeping	Jane	January 26 2022 23:29	January 26 2022 23:29	John Doe	PENDING	HOUSEKEEPING
5	ROOM PROBLEMS	Guest has requested the tray to be	Joe	January 06 2022	January 06 2022	John Doe	ON HOLD	TRAY COLLECTION
COMPLE	Status		101	18:24	18:14			
Jane	Assigned to	Guest has requested housekeeping	Joe 12	January 26 2022 19:32	January 26 2022 19:31	John Doe	CANCELED	HOUSEKEEPING
January 17 2022	Created at	Guest has reported your problem a	Jane	January 06 2022	January 06 2022	Jane Doe	COMPLETED	ROOM PROBLEMS
January 17 2022	Due by		101	18:44	18:14	Jane Doe	COMPLETED	ROOMPROBLEMS
	Requested by	Guest has requested housekeeping	Jane	January 26 2022 12:45	January 26 2022 19:44	John Doe	DROPPED	HOUSEKEEPING
		Guest has requested housekeeping	Jane	January 19 2022	January 19 2022	Inter Dec	_	
eported your problem a TV, k	Details Guest has re		109	23:15	17:15	John Doe	NEW	HOUSEKEEPING
10,6		Guest has requested housekeeping	Joe 12	January 26 2022 12:45	January 26 2022 19:30	Jane Doe	NEW	HOUSEKEEPING
	HOUSEKEEPING	Guest has requested housekeeping	Joe	January 26 2022	January 26 2022		_	
PENI	Status		12	12:45	19:09	John Doe	NEW	HOUSEKEEPING
Johr	Assigned to	Guest has requested housekeeping	Jane	January 31 2022 14:59	January 31 2022 14:59	John Doe	NEW	HOUSEKEEPING
January 26 2022 2	Created at							
January 26 2022 2	Due by							
	Requested by	1				· · · ·	* * * *	

Details Guest has requested housekeeping for your room with the following service





#### Turkey Office

#### +90 212 4837176 demo@getwebee.com

EaSee OPERATION MANAGEMENT

London Office +44 203 8185882

demo@getwebee.co.uk

UAE Office +971 50 450 1913 roula@getwebee.com



