



UNIFOCUS HOTEL OPERATIONS

Productivity. Perfectly Optimized.



BUILT FOR HOTEL COMPLEXITY

Unifocus powers strategic labor management, precisely aligned with hospitality operational needs, so efficiency becomes a competitive advantage, and satisfaction is at the heart of the employee and customer experience.

OVERVIEW

Unifocus Operations unifies hotel frontline operations within a single mobile experience, connecting housekeeping, service, maintenance, inspections, and

future operational modules in one platform that simplifies workflows, improves coordination, and gives every team the tools they need to execute efficiently.

BENEFITS FOR YOUR HOTELS

One Unified Experience for Frontline Operations

Eliminate app switching by bringing housekeeping, service, maintenance, inspections, and future operational modules together within a single mobile application, simplifying daily work for every frontline employee.

Simplified Workflows that Improve Productivity

Reduce operational complexity with streamlined workflows, fewer taps, simplified navigation, and role-based experiences that reflect how hotel teams actually work.

Greater Visibility and Operational Control

Corporate dashboards provide leaders with real-time visibility into portfolio and property level operational activity, task progress, room status, and frontline performance to support faster decision-making and more proactive management.

Flexible Platform that Grows with Your Operations

Adopt only the operational capabilities you need today while expanding over time through modular licensing—all within a single, scalable operations platform.

Better Operational Coordination Across Departments

Connect operational teams through shared workflows, real-time notifications, and integrated task management that improve communication, reduce delays, and keep work moving across departments.

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KEY FEATURES

Unified Mobile Operations Platform



Provide hotel teams with a single mobile application for operational execution, bringing together housekeeping tasks, service requests, maintenance, inspections, and future operational modules within one consistent user experience.

Intelligent Role-Based Workflows



Replace rigid role designations with a flexible role-and-rights framework that dynamically adapts workflows, permissions, and actions to each employee's responsibilities.

Connected Operational Execution



Enable teams to execute operational tasks from a single platform while keeping housekeeping, service, maintenance, inspections, and operational events connected through real-time workflows.

Real-Time Operational Visibility & Communication



Keep frontline teams and supervisors aligned with live operational updates, push notifications, task progress, room status changes, corporate dashboards, and exception management.

CUSTOMER SUPPORT

Available 24/7 via phone, email, and online client service portal.

Training available in user manuals, online tutorials, webinars, and on-site training programs. Implemented with our world-class professional services ensure smooth deployment and successful adoption.

Enterprise Integration & Modular Platform



Support hotel operations through native PMS integration, real-time event synchronization, multi-property management, and modular operational capabilities that can expand as business needs evolve.