



Leading the way in seamless refund solutions

Refund Protect is the world's leading end-to-end refundable ticket service. Our innovative, tech-forward solution integrates seamlessly into your purchase flow. We can handle high volumes while still providing personalised service to your customers when unforeseen circumstances prevent them from attending an event.

We handle customer service, refund 100% of their transaction, send the tickets back to you for resale, and provide you with a portion of the fee revenue. With a TrustPilot score of 4.8 stars, we treat your customers as our own, earning the highest customer ratings in the industry.

- ✓ Customer-centric solution
- ✓ Resell the refunded bookings
- ✓ Offer 100% refunds on non-refundable bookings
- ✓ We handle 100% of the customer service
- ✓ Seamless Widget or API integration
- ✓ Improve customer confidence when making a booking

Recommended

Refundable Booking

100% money back on your booking if you cancel for:

✓ Illness / Injury (including Covid)	✓ Home Emergency
✓ Pre-existing Medical Condition	✓ Theft of Documents
✓ Pregnancy Complication	✓ Workplace Redundancy
✓ Death of Immediate Family	✓ Jury Service
✓ Public Transport Failure	✓ Court Summons
✓ Flight disruption	✓ Armed Forces & Emergency Services Recall
✓ Mechanical Breakdown	✓ Relocated for Work
✓ Adverse Weather	✓ Changes to Examination Dates

By selecting this option, you accept our [Terms & Conditions](#).

Total: \$55.00 Select



Enhance your booking flow with **Protect Marketplace**, a seamless integration that unlocks a variety of ancillary services tailored to your customers' needs. Our solution elevates customer experience while generating additional revenue opportunities for your business.



Carbon Offsetting



eSim Solutions



Lounge Access



Delayed Baggage



Flight Disruption

Protect Plus

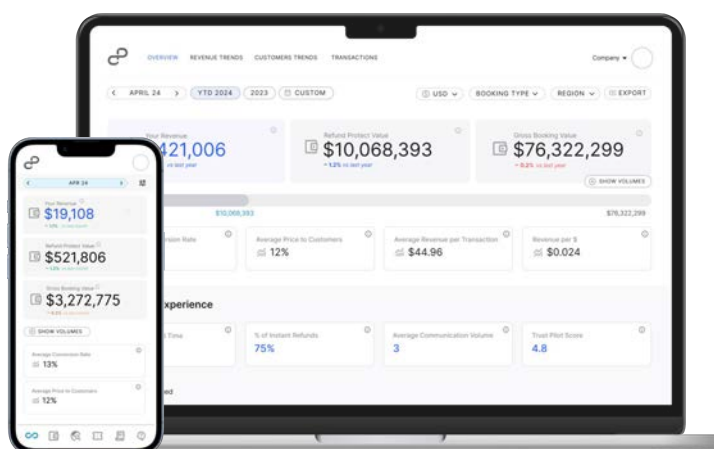
Elevate your business by integrating **ProtectPlus**, a cutting-edge platform offering a suite of customisable ancillary services. Through a single integration, you can enhance customer satisfaction, boost retention, and create new revenue opportunities.

Our solutions are designed to deliver the right product, at the right time, at the right price—driving customer loyalty and ensuring operational efficiency for your business.

Pulse

Pulse is a real-time reporting dashboard that gives our partners clear insight into their Refund Protect and ancillary products' performance.

With intuitive metrics on conversion rates, refunds, and revenue, Pulse empowers you to track financial impact and make data-driven decisions that boost profitability while minimising risk.



Drive refund success with our teams

Our dedicated Product and Partnerships teams combine industry expertise with advanced UX/UI design knowledge to ensure optimal performance of Refund Protect. They work closely with you to recommend the best design and placement, auditing your booking flow to maximise conversions.

With integration support and continuous monitoring, our team is committed to providing personalised assistance and ongoing optimisation strategies to enhance your customers' experience and drive your business success.