Guestara

Guestara helps hoteliers thrive through AI and innovative software solutions. We're building the future of hospitality for hoteliers & short-term rental.

STAY VISTA

CLARION

Comfort
INN & SUITES

Quality

TINKERSFIELD

SUBA
group of hotels

Click Hotels

LE PENSION
COMFORT PERSONIFIED

Guestara's Guest Management Solutions

GUEST MANAGEMENT SYSTEM

Guest Journey
Automate guest engagement across multiple channels

Mobile Check-in
Elevate arrivals by eliminating admin work & front desk lines

Guest App
Centralize all your hotel info to streamline ops & boost revenue

Guest Messaging
Communicate at scale with AI powered messaging

Personalised Upsell
Drive more revenue throughout the entire guest journey

Smart Checkout
Drive 5-star reviews & turnover rooms faster

SECURE TRANSACTIONS

Digital Authorizations
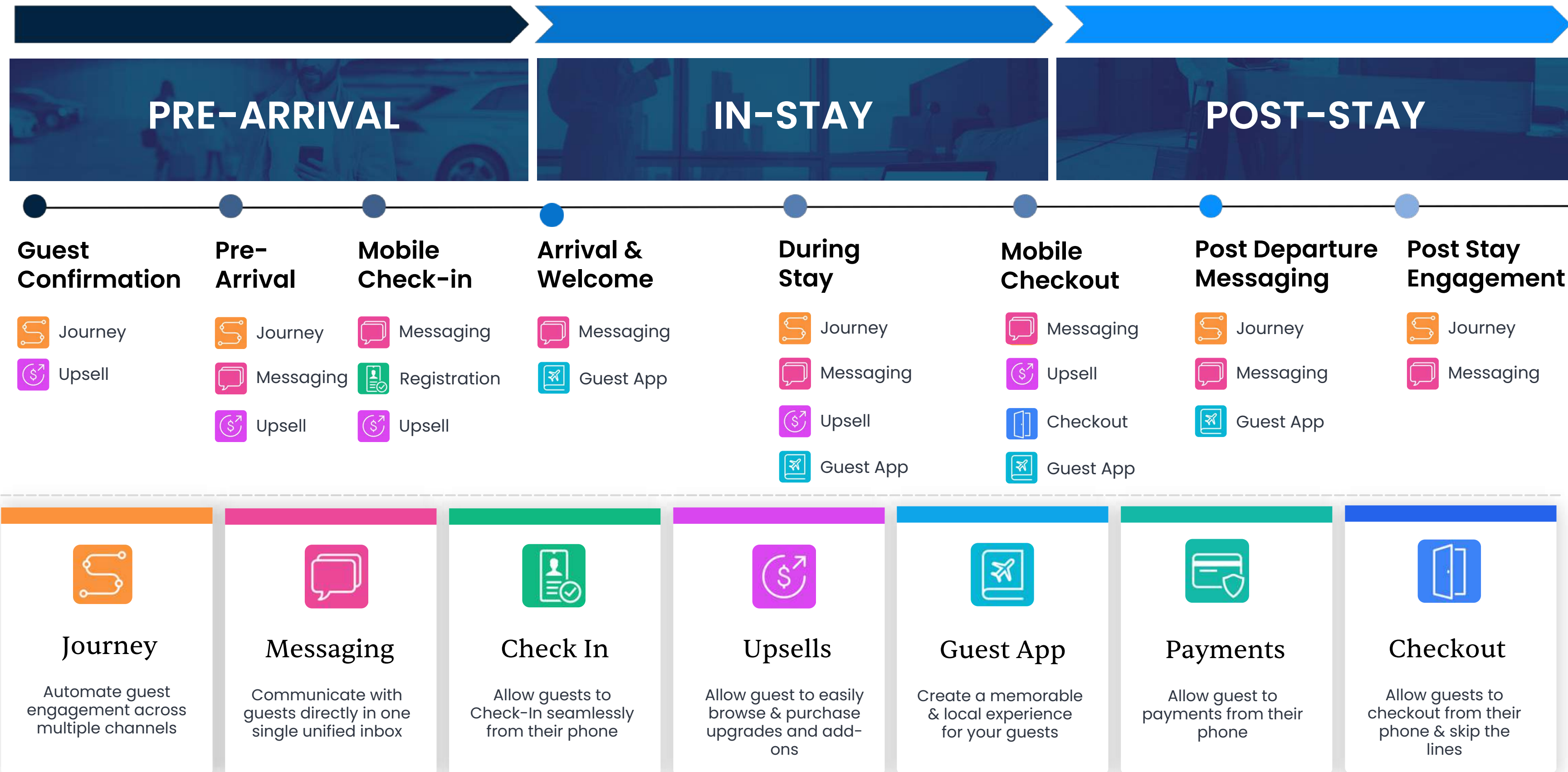Reduce chargebacks and fraud by over 90%

Payment Links
Easily get paid now with 1-click payment links

Guestara AI
Guestara AI enables better service, greater personalization, and increased security for hotels, their guests, and their staff

Guestara

Guestara's single platform covers all guest journey use cases from post-booking through departure

PRE-ARRIVAL | IN-STAY | POST-STAY

Touchpoints

Guest Confirmation	Pre-Arrival	Mobile Check-in	Arrival & Welcome	During Stay	Mobile Checkout	Post Departure Messaging	Post Stay Engagement

Solutions Utilized

Guest Confirmation
- Journey
- Upsell

Pre-Arrival
- Journey
- Messaging
- Upsell

Mobile Check-in
- Messaging
- Registration
- Upsell

Arrival & Welcome
- Messaging
- Guest App

During Stay
- Journey
- Messaging
- Upsell
- Guest App

Mobile Checkout
- Messaging
- Upsell
- Checkout
- Guest App

Post Departure Messaging
- Journey
- Messaging
- Guest App

Post Stay Engagement
- Journey
- Messaging

Guestara Solutions

Journey
Automate guest engagement across multiple channels

Messaging
Communicate with guests directly in one single unified inbox

Check In
Allow guests to Check-In seamlessly from their phone

Upsells
Allow guest to easily browse & purchase upgrades and add-ons

Guest App
Create a memorable & local experience for your guests

Payments
Allow guest to payments from their phone

Checkout
Allow guests to checkout from their phone & skip the lines

Guestara

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