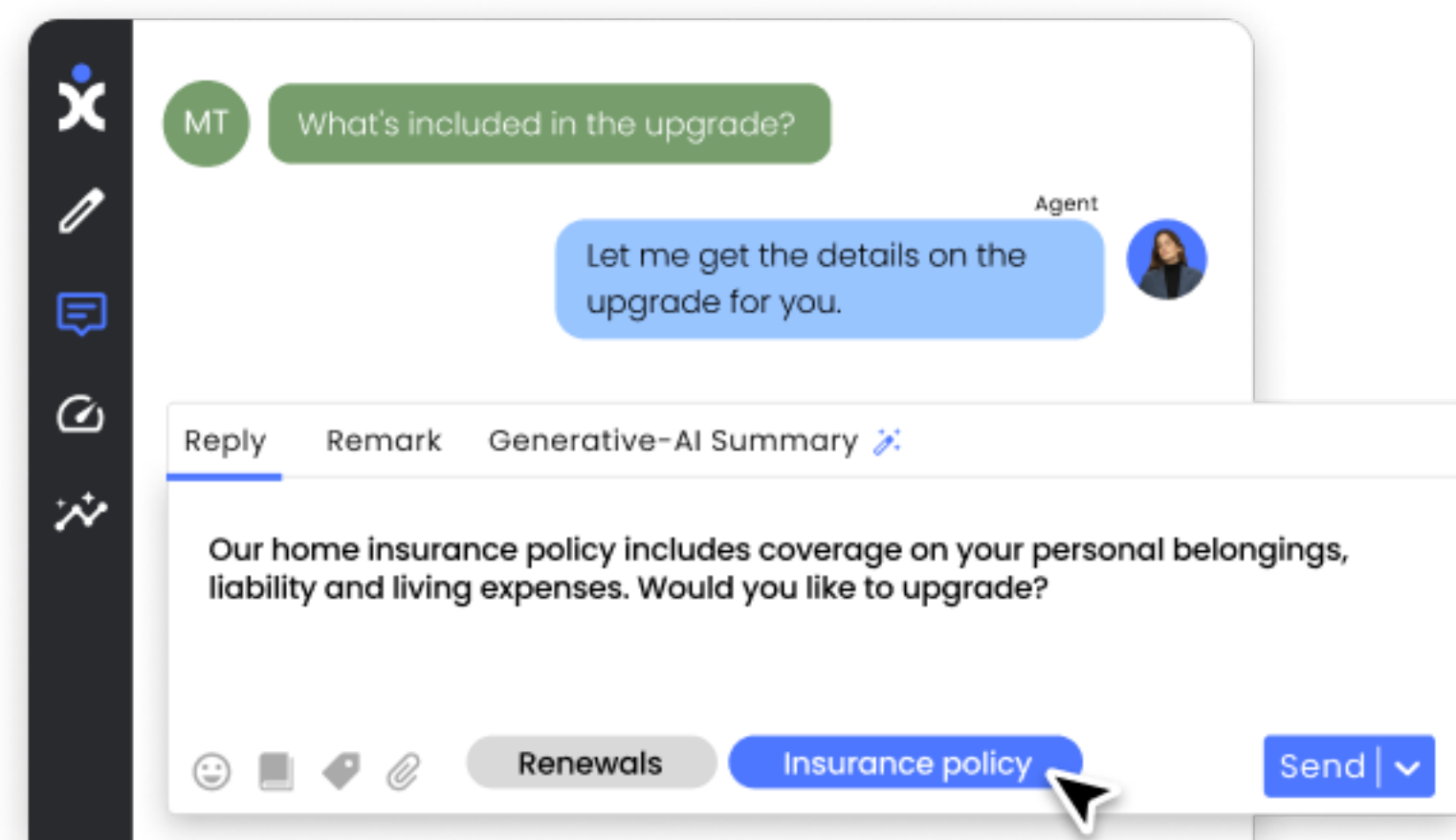
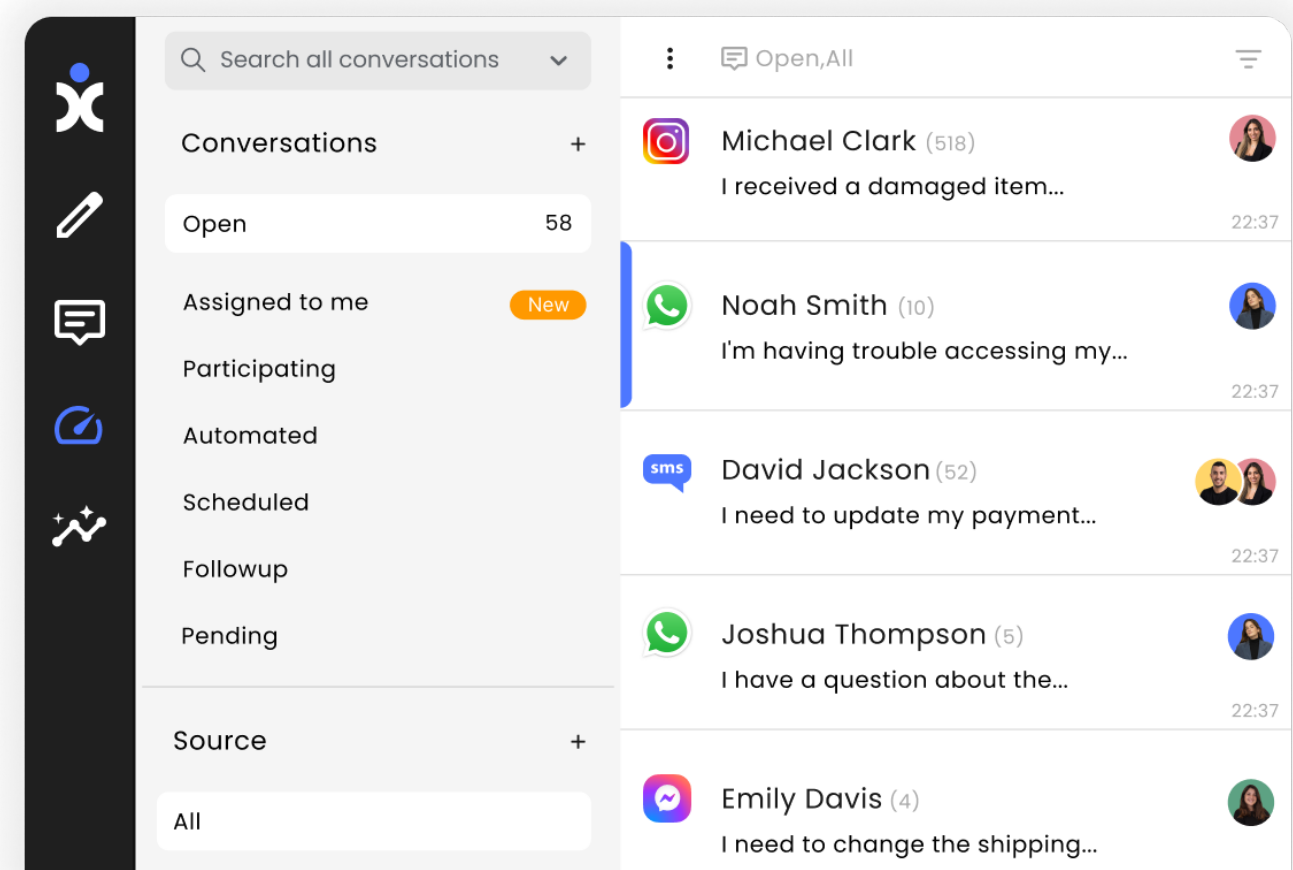




CommBox's AI Customer Service Platform

CommBox is an omnichannel customer service & engagement platform built with Generative AI and designed to empower brands to automate at scale – freeing humans to focus on more complex tasks while radically driving cost savings and operational efficiency.

 Certified Meta Partner  Official WhatsApp API Provider

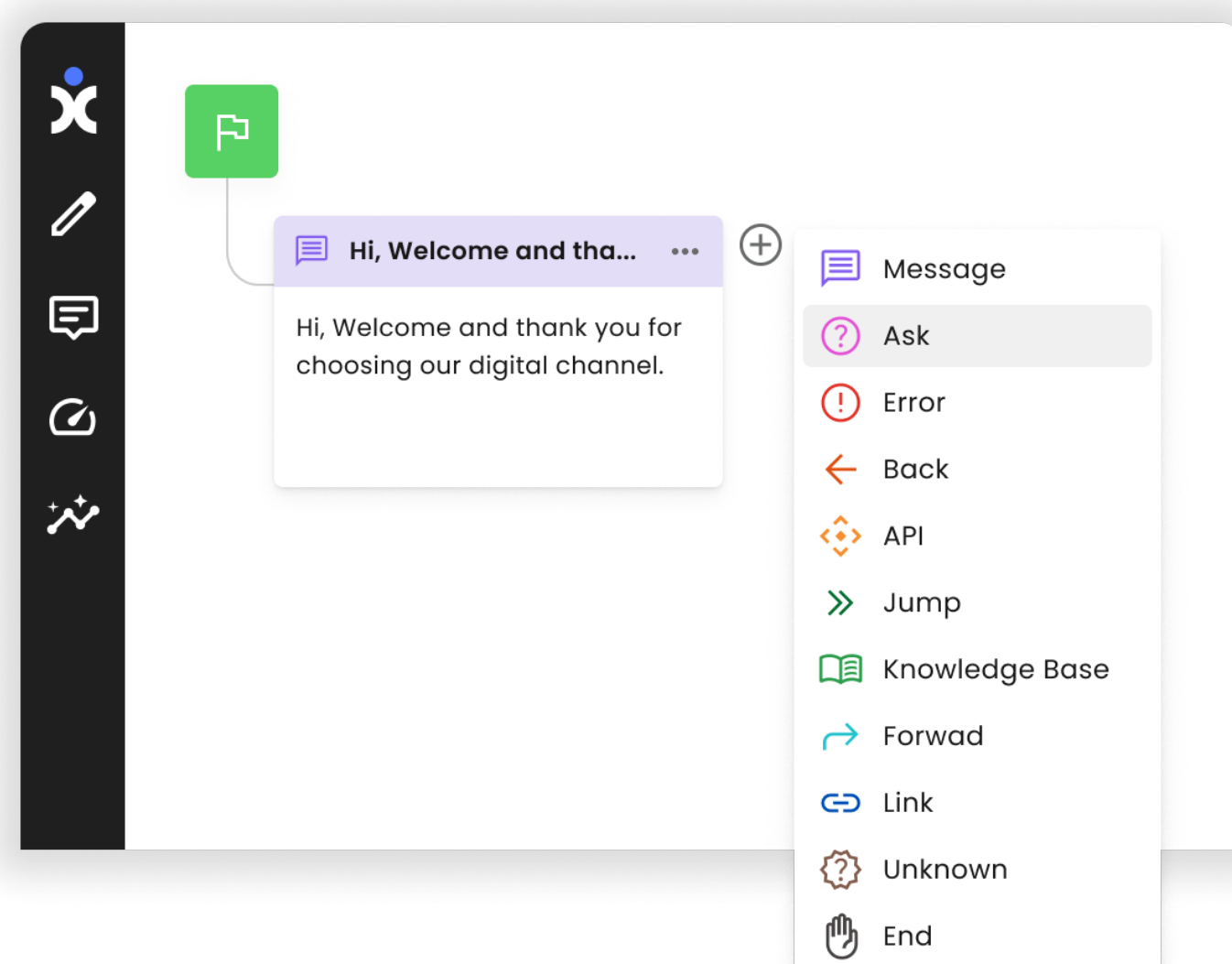
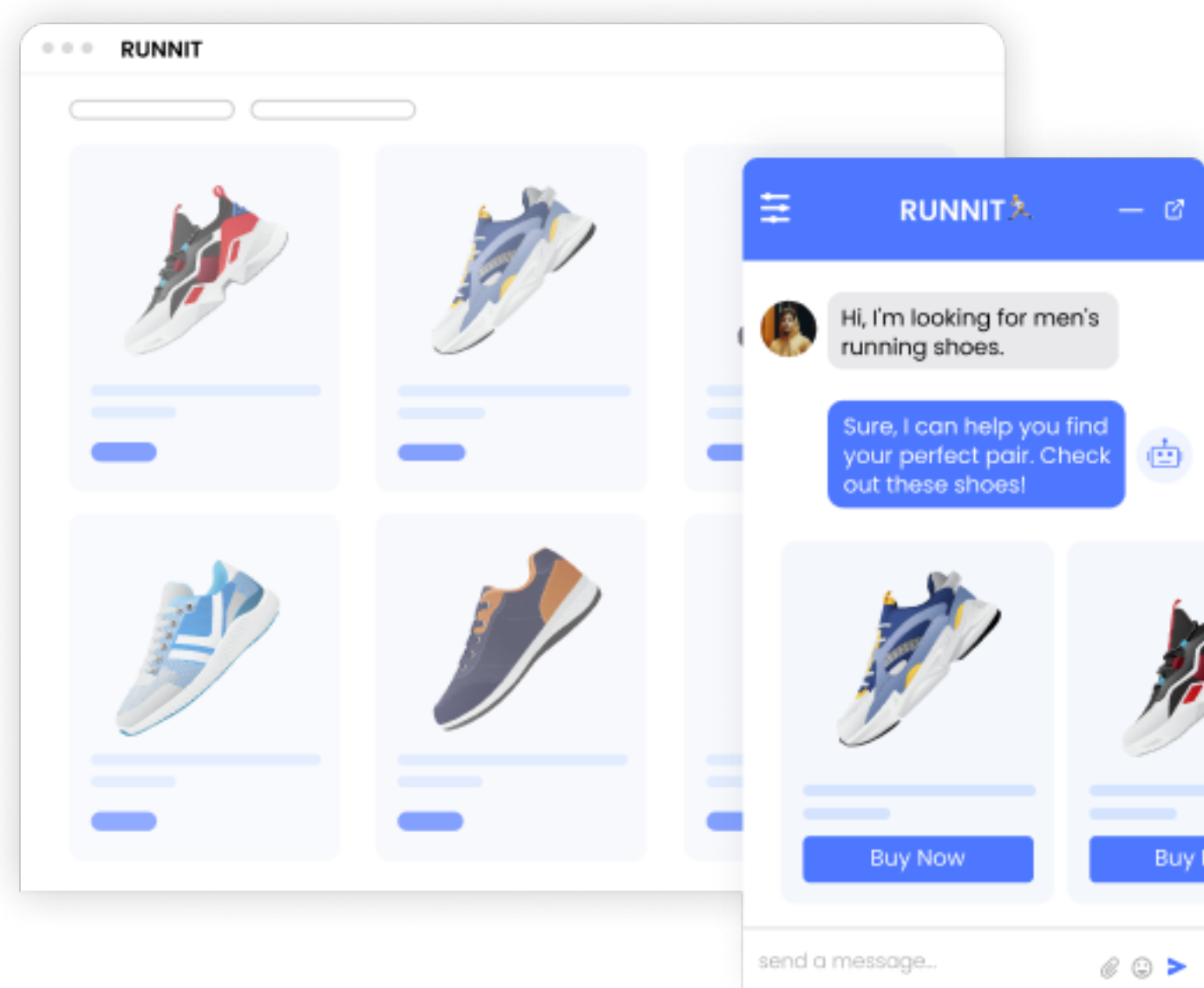


Self-service across digital channels

Offer 24/7 support on messaging channels with instant AI bots based on your brand's knowledge (URL, PDF, etc)

Supercharged agents with AI Assist

Drive agent efficiency and slash onboarding times by arming your agents with the best responses.

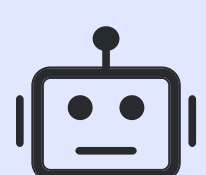


Integrated, actionable AI bots

Launch AI bots with seamless integration and authentication to all your internal business systems.

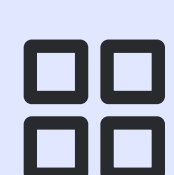
Easy Automation & Bot Builder

Intuitively build AI-based bot flows with easy intent identity for a conversational experience – no coding.



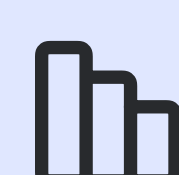
Autonomous Agents (AI bots)

Automate your support using instant AI bots on any channel with ability to seamlessly transfer to a human agent.



Omnichannel workspace

Empower agents to see and manage the customer journey in one, AI-driven agent workspace with on-demand knowledge.



BI, Analytics & reporting

Analyze the performance of both human agents and AI bots and customize dashboards for operational optimization.