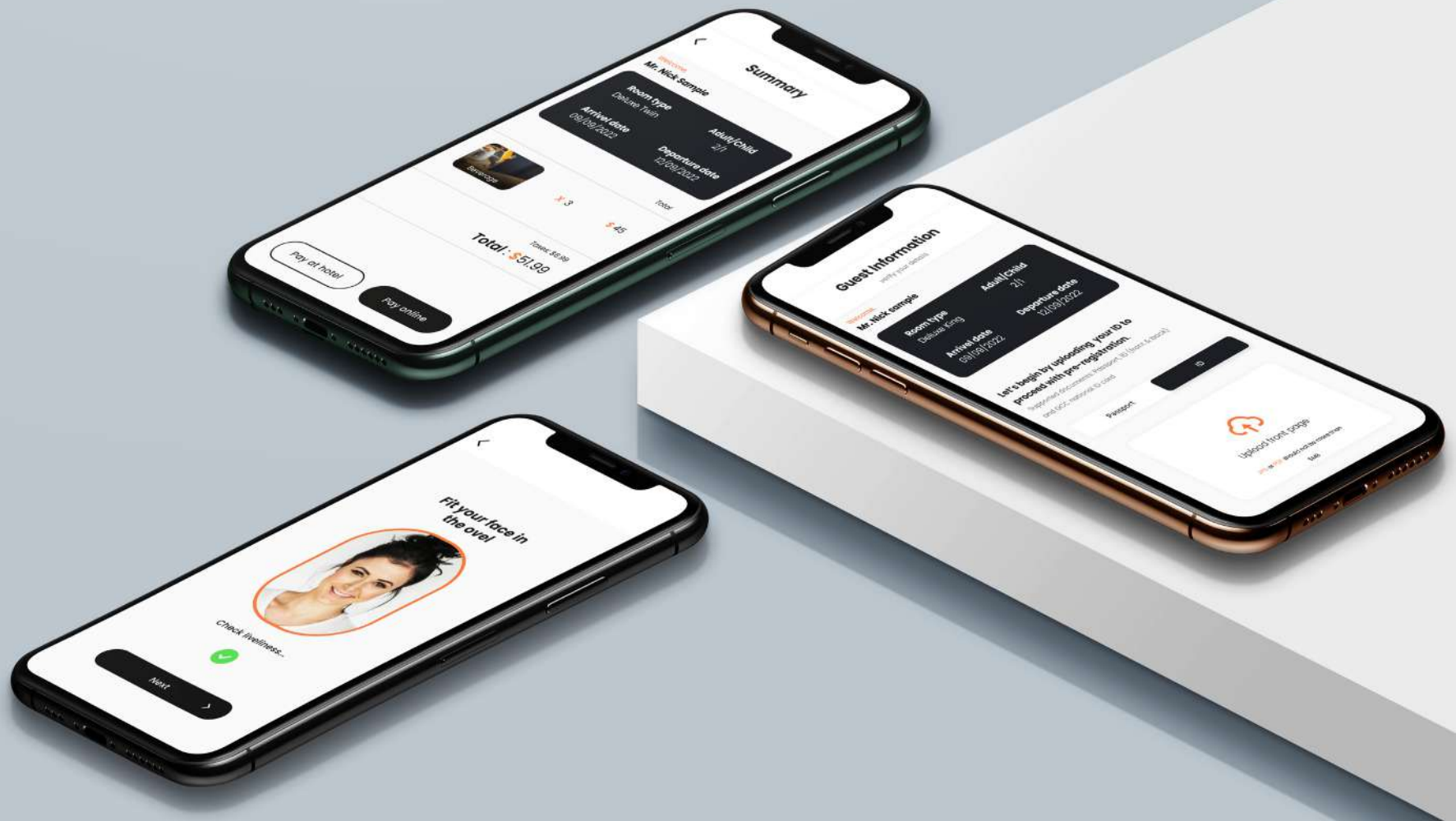
Samsotech

Introducing

Samsotech Engage

A multi-platform contactless Hotel check-in & check-out solution



Contactless check-in

Never before has there been such a rapid change in how consumers "connect, interact and transact" with business. A contactless solution is now the way to go. Introducing Samsotech Engage, an all-in-one, multi-platform contactless check-in and check-out solution for hotels. This innovative platform will give your guests more flexibility in how they "connect, interact and transact" with your hotel. The system will in turn help hotels to achieve a greater RevPAR, increase guest loyalty and satisfaction levels as well as promote direct Hotel Bookings through Hotel websites.

The system will help hotels to speed up the check-in by engaging the guest to participate in the processes that the hotel has to comply with. Guests can use their own personal devices like smartphones or tablets and can complete the Pre-Check-in formalities. The system can also be easily integrated with E-Commerce payment platforms as well as with KIOSKs for ensuring automated verification of the guests as well as for collecting the Room Keys.

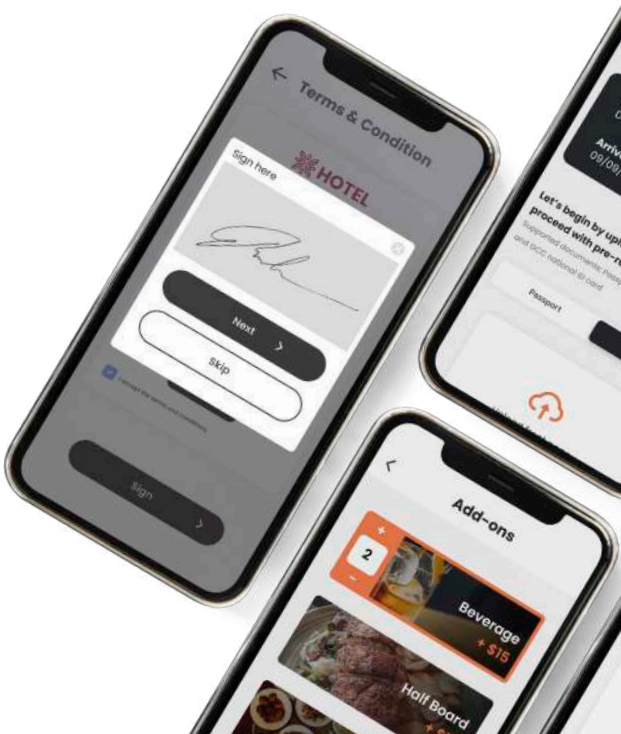
Samsotech Engage system also helps hotels to comply with the local regulatory requirements by easy integration available with VICAS Hospitality Systems.

Finally, it's a solution for the new normal that allows the guest to Check-in with no physical or material contact in the hotel reception.

System requirements

- Cloud server (Samsotech or Hotel to provide)
- Opera PMS Requirements: Opera v5.5, Opera cloud v21.x and above. Part no. OPP_KSK Oracle Hospitality OPERA Property Kiosk Interface for Samsotech Engage by Samsotech International or OWS shall be purchased and activated from your local Oracle dealer. OHIP interface available for Opera cloud version V22.3 & above.
- Add local server at the hotel (in case On-premises PMS): Quad Core 2.5 GHz or higher processor, 12GB RAM or higher, Windows Server 2016 R2 or above, at least 1TB of HDD space, IIS 7.0 or higher, Microsoft SQL Server 2016 or higher, Ethernet/LAN. Engage server hardware must be provided by the hotel (physical/virtual).
- Optional E-commerce payment integration.
- E-mail integration.
- Optional Samsotech easyKIOSK integration for room key collection.

*Tech specs are subjected to change.

System benefits

- Seamless Contact-less Check-In & Check-Out functions.
- Minimal Person-to-Person touch interactions.
- Increase revenue via easy up selling online.
- Achieve a greater RevPAR.
- Increase guest loyalty and satisfaction levels.
- Promotes direct Hotel bookings.
- eRegistration Cards, eFolios and Signature capture.
- Passport/ID Capture as well as Selfie for additional security and verifications.
- Collect Guest Preferences and Special Requests.
- Real-time & two-way Integration with Hotel PMS.
- Supports Payment Integration, Bluetooth Keys.
- Easy integration with VICAS Hospitality System & Samsotech eREG System.