

More Bookings. Zero Chaos. Your SPA Revenue Under Full Control.

AURI is a dedicated booking and resource management platform for luxury hotel SPA & Wellness. It replaces phone calls, spreadsheets, and scheduling conflicts with a system that books, coordinates, and reports -- automatically, 24 hours a day.

<p>67%</p> <p>of spa guests prefer to book online</p> <p><i>Mindbody Consumer Wellness, 2024</i></p>	<p>35%+</p> <p>of bookings happen outside reception hours</p> <p><i>Zenoti Industry Report, 2024</i></p>	<p>-40%</p> <p>no-show reduction with automated reminders</p> <p><i>Hospitality Technology, 2023</i></p>	<p>24/7</p> <p>online availability means revenue never sleeps</p>
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— WHAT IT COSTS YOU TODAY

No-shows drain your revenue

Guests forget. Therapists wait. Treatment rooms sit empty. Without automated reminders, no-show rates reach 20-30%.

Lost revenue on every empty slot.

Overbooking damages your reputation

Without real-time coordination of therapists, rooms, and equipment, double bookings are inevitable. Guests get apologies instead of treatments.

Reputation cost is immeasurable.

Phone-only booking kills after-hours revenue

When the SPA desk closes, booking stops. Over a third of potential bookings are lost because guests cannot book when they want to.

35%+ of potential revenue, gone.

Calendar chaos wastes your team's time

Paper schedules, phone tag between reception and SPA, manual folio settlements. Staff manage logistics instead of serving guests.

Operational overhead, every single day.

— HOW AURI SOLVES IT

Automated reminders eliminate no-shows

Email and SMS reminders at configurable intervals (48h, 24h, 2h). Self-service cancellation with instant rescheduling to fill freed slots.

Up to 40% fewer no-shows. Every slot monetised.

Triple resource validation prevents overbooking

Every booking checks three resources simultaneously: therapist schedule, treatment room, and specialist equipment. Only real availability shown.

Zero conflicts. Zero apologies. 100% certainty.

24/7 online booking captures every guest

Personal QR code at check-in. Guests book from their room at midnight. Multilingual (EN, PL, DE). No app, no login, no phone call.

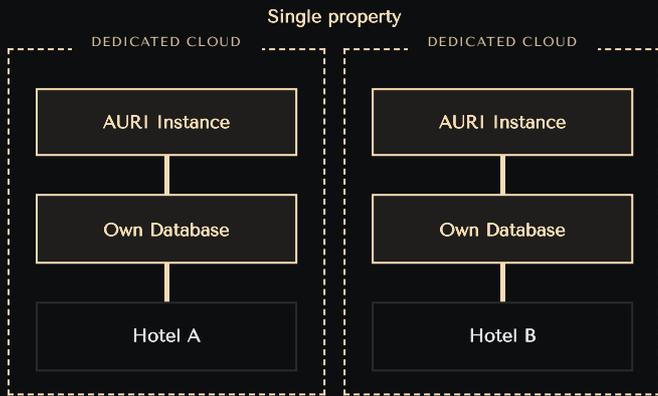
Revenue around the clock. More bookings, less effort.

Full automation frees your team

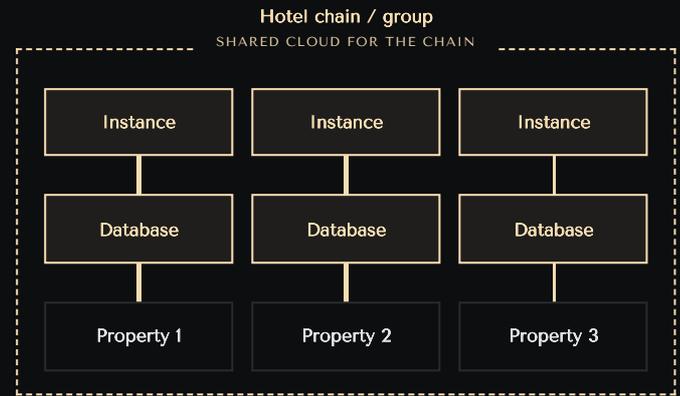
Bookings flow into the calendar automatically. Daily schedules sent to therapists. Treatments charged to guest folio at checkout.

Your team focuses on guests, not logistics.

— FLEXIBLE CLOUD ARCHITECTURE



Each hotel gets its own cloud infrastructure.



One cloud, separate services and databases per property.

- ✓ 100% data isolation per property
- ✓ Each property -- own instance, own database
- ✓ Your domain, brand, colours -- white-label

— MANAGEMENT DASHBOARD & KPI

Revenue Dashboard	Therapist Performance	Room Utilisation	Service Analytics
Daily and monthly revenue, bookings count, new clients, cancellation rate, top 5 services by revenue -- all in real time.	Visits, revenue generated, and commissions per therapist. Exportable PDF for any date range.	Revenue per room, idle time analysis. Optimise treatment room allocation based on data.	Popularity ranking, revenue per service, seasonal trends. Know which treatments to promote.

— GUEST EXPERIENCE

- ◆ 24/7 online booking with personal QR codes
- ◆ Multilingual booking form (EN, PL, DE)
- ◆ No app install -- works in any browser
- ◆ Online payments (Stripe, BLIK, Przelewy24)
- ◆ Configurable email & SMS reminders
- ◆ Digital health questionnaires
- ◆ Self-service cancellation & rescheduling
- ◆ Calendar export (ICS -- Google, Outlook, Apple)

— OPERATIONS & STAFF

- ◆ Day/week calendar with colour-coded therapists
- ◆ Printable daily agenda PDF for reception
- ◆ Mobile schedule for therapists (magic link)
- ◆ Automatic morning email with daily schedule
- ◆ Staff commissions & shift planning
- ◆ Absence management with auto-rescheduling
- ◆ Hotel Mode: QR check-in, room folio charging
- ◆ Configuration audit trail with rollback

IMPLEMENTATION

One-time fee

Setup, configuration, branding, data migration, staff training

SUPPORT & HOSTING

Annual / Quarterly

Dedicated cloud infrastructure, updates, priority support

COMMISSION ON BOOKINGS

0%

No per-booking fees. No revenue sharing. The more you book, the lower your cost per visit.

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Designed to delight. Built to manage.

Deployed in production: Elements Hotel SPA, Hotel Shellter SPA.
Request a private demonstration at auri-system.com