

AUTOMATE THE RESPONSE TO +80% OF GUEST QUERIES

AI-Driven Chatbot

A hotel chatbot can help you to:

- Respond to the most frequently asked questions
- Offer support 24/7 in multiple languages
- Assist guests with bookings
- Deal with guest requests in real time

Free up staff by eliminating FAQs so your team can focus on what's important – delivering amazing guest experiences.



One month after implementing our AI-driven chatbot at Villa Pamphili Roma:

- **86% handled** by chatbot (659 requests!)
- Great **variation in questions** (117 different articles)
- Contributing towards an increase **GRI™ of +4.9**

CONTACT US

DRIVE THE ENTIRE GUEST JOURNEY, FROM ONE UNIFIED PLATFORM

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