

Digitize your Hotel & Beach Operations

The all-in-one system that streamlines operations and enhances guest satisfaction.











VIVIENDA





Cut waiting times

Provide easier access to your services

Drive more revenue with digital ordering

Streamline your hotel's information into one place

Let your guests discover all the amenities, services, and facilities that you have to offer with just a QR scan.

Cater to a global clientele with multilingual capabilities, and eliminate communication barriers between staff and guests.





Let your guests easily order Food & Drinks

Provide guests a simple and convenient way to order food & drinks directly from their mobile device. Whether it's room service, drinks by the pool, or dinner at your restaurants, mobile ordering offers a contactless and efficient mechanism to manage your F&B service.

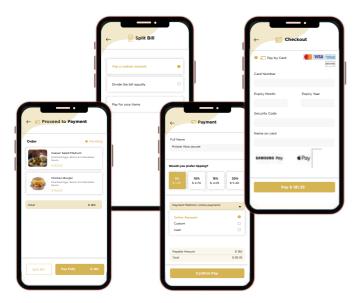
Guests will receive update notifications to stay informed about the status of their orders and estimated wait times.

Enable targeted communication to improve staff efficiency

Improve front desk and housekeeping efficiency, and allow a seamless guest experience by providing your guests the ability to send requests directly from their mobile device to the relevant resolver group.

Guests will receive update notifications to stay informed about the status of their orders and estimated wait times.

Automated **escalation** alerts to be sent to department heads or duty managers to ensure timely resolution of pending requests or orders.





Offer your guests a convenient and flexible way to handle their payment

Split the Bill

Everyone at the table can scan the QR code and choose to pay for their ordered items separately, split the bill equally, or pay any custom amount.

Payment Options

Allow guests to pay seamlessly using multiple instant payment solutions: Cash, Apple Pay, Google Pay, or any local or international debit or credit card.

Tip Options

When paying the bill, customers can select predefined tipping percentages with one click, add any proposed amount, or customize their own tip.



Make all your services always accessible

Our shopping menus enable guests to purchase items and services they didn't even know you offered, directly from their own mobile device. There's no need for phone calls to reception or call centers, and no unnecessary touchpoints—just quick access to all revenue-generating items in one convenient location.

Promote events and let your guests book online

Inform your guests about available activities and provide easier access to your services while saving your staff time by enabling the "Booking" feature. Guests can access highlighted services and send booking requests with a click of a button.

They will receive update notifications to stay informed about the status of their orders and even wait times.





Streamline your staff operations

⊖ Bring efficiency to your F&B operations

Optimize your dining facilities and have full control over the ordering process and payment integrations.

\bigcirc Update your services in real time

Take complete control over your service offerings, easily update menus, customize request buttons, and highlight specific items or images for promotion.

Keep requests under control

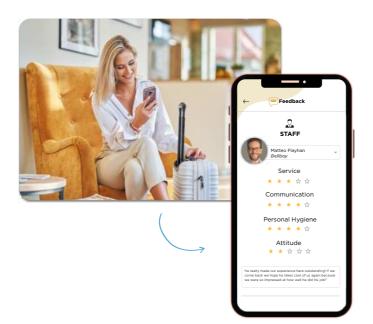
Manage tasks and requests more effectively with everything centralized in Ring n Bring's system. You have full control over who gets alerted and how they receive notifications when an order is placed, a request is made, or a review is given.

Make data-driven informed decisions

With RnB's comprehensive analytics you get a detailed understanding of your business operations.

You can easily monitor staff efficiency and customer behavior which will allow you to effectively optimize the guest experience.





Gather Insightful Feedback

Our user friendly, customizable and instantaneous feedback questionnaire is designed to provide you with insightful data and reviews from your customers with the ability to grade staff members. This enables you to gain a better understanding of your customers, identify areas for improvement, and make informed decisions to enhance your services.

Empower Your Business With Hardware Flexibility



Smart Watch Receive customers' requests on the staff's smartwatches in real-time, with no range restrictions.



Mobile Receive and update customers' requests on the staff receiver app, available for both IOS and android.

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Request #3	the bank the
Towels	12
	<u> </u>
Room #101 (3:40:58 PM)	
View Order	

 Tablet

 Check and update customer requests on the multi-touch tablet: Easily trace the status of tasks—whether pending, in progress, or completed—directly on the multi-touch tablet to manage customer requests effectively.



Laptop Have full visibility on your business operations, you can monitor staff efficiency, customer behavior, and generate insightful reports to help you optimize operational efficiency.





