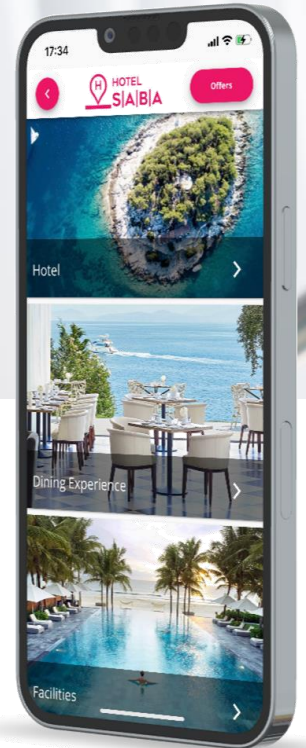# SABA hospitality

Digital Guest Suite

ALL OUR MODULES DO NOT REQUIRE ANY DOWNLOADS

The **all-in-one** contactless and digital communication suite, designed to empower guests to experience your property's services and facilities through their own personal devices. Digitize your guest interactions, F&B ordering, paper-based menus and compendiums with one centralized platform in order to drive efficiency and revenue, with **NO** additional capital expenditure.

Select only the modules which suit your property for a custom solution that best fits your operational needs.

Mitigate the impacts of staff shortages while providing guests with a more engaging and dynamic guest journey.

Digital F&B Ordering Platform & Shopping Carts

ORACLE micros®

Allow guests to view menus and place orders from anywhere at any time directly via their own mobile device.
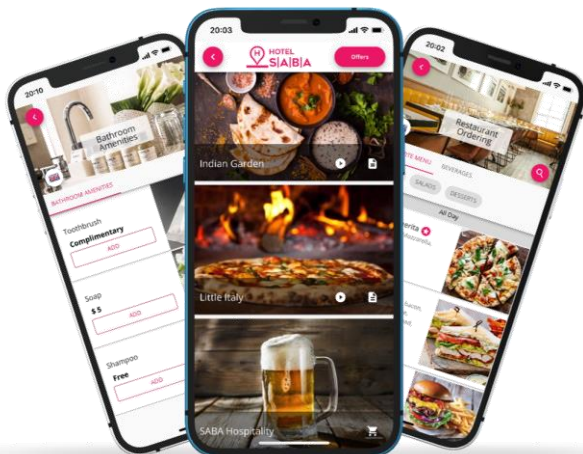
- Provide guests the ultimate convenience of a contactless digital ordering experience, while driving revenue and increasing efficiency.
- Order from rooms, outlets, poolside or meeting facilities without any downloads needed.
- Built-in upsell mechanics to drive an increased average check value.
- Enable and disable products instantly.
- Provide contactless and hygienic view-only digital menus in your outlets.
- Can integrate into any Cloud-based Point of Sale System (POS).
- Create shopping carts to sell services such as Minibar, Laundry, Hotel Shop & other products, and create additional revenue streams.

- Digitize your property's paper-based information and marketing collateral for a more dynamic and engaging guest journey, no downloads required.
- Promote a hygienic and contactless experience by allowing guests to access all hotel information via their own mobile device.
- Schedule or create instant in-house promotions to drive revenue across all outlets and facilities.
- Targeted offers and promotions based on your customers demographic.
- Integrate existing software such as table & spa reservation platforms to drive additional value from these systems.
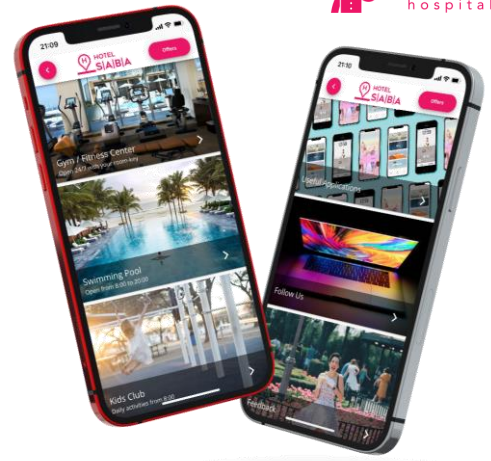
Automated Guest Communication Platform (Chatbot)

A centralized guest communication platform to provide instant property-based information and automate in-room requests.

Mitigate the impact of staff shortages and maintain high service standards

Significantly reduce call volumes on front-line staff and allow for them to engage in higher value tasks

Integrate into job dispatch systems for complete end-to-end guest request automation
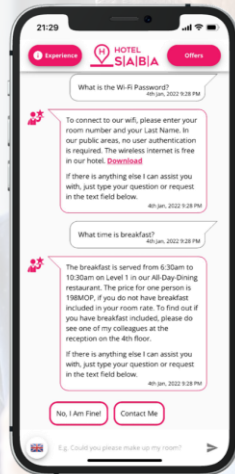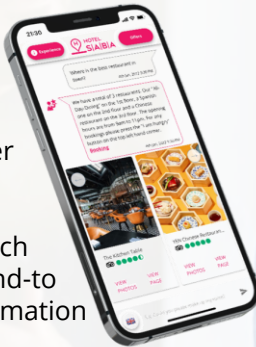
Remove staff and guest language barriers

Provide Concierge like services such as local recommendations & information

Collect real time guest sentiment and address service failures while guests are still on property

Eliminate guest frustration because of having to wait for simple answers to simple questions

KNOWCROSS   FCS   hotelkit

Unique Advantages

- ✓ No downloads required, works on any device
- ✓ White label solution: branded to your look & feel
- ✓ Quickly deployed at scale
- ✓ Multi-property setup and support for your group
- ✓ True multi-lingual, not just translation
- ✓ Dedicated staff application to receive push notification of guest requests and orders

PWA Progressive Web App

Other System Benefits

Quick Deployment
Full set-up and customization, including all training and simulation, can be achieved in 3 - 4 weeks

3 Unique Modules
Our system is modular based, allowing you to choose which features and functionalities suit your property needs, allowing you to add functionality when you like

User Access
Unlimited user accounts and content uploads

Work Out the Numbers
With our comprehensive and in-built analytics and reporting

Multi-Property Functionality
Gain unparalleled corporate oversight by viewing all property interactions via a single centralized dashboard