# Spa ADVANCED SPA MANAGEMENT

# Spa Management for Resorts & Hotels

Using a single guest profile, resorts and hotels can bring an exclusive spa experience to each and every guest, while maximizing revenue and profitability. Agilysys Spa integrates with existing solutions and supports popular fixed and mobile devices for a streamlined guest experience and efficient spa operations.

#### **Enhanced User Experience**

- Guests can add spa treatments while booking their property stay as
  part of an entire experience when integrated with Agilysys Book
- Modern, mobile software that helps deliver effortless check-in and staff scheduling processes
- Easily book group services

#### **Revolutionary guestsense.ai Technology**

- **Revenue Optimization:** Innovative, AI-based Minimum Gap Restriction maximizes revenue by automatically eliminating unsold gaps in the schedule across web booking, mobile and central
- **Revenue Management:** Dynamic Pricing based on demand in realtime, and soon offering AI-based Dynamic Availability to automatically change the mix of services available to drive maximum profitability without changing service prices
- Al-based Spa Concierge: Conversational Reservations allows a guest to be served entirely by an Al Concierge to fully automate the entire reservation flow in a natural conversation--24 hours a day with an unlimited volume of calls

#### **Seamless Guest Data**

• Straightforward integration with Agilysys property management (PMS)solutions enables resort staff to combine spa services and streamline the guest's overall stay.



### Optimize Your Spa's Earning Potential -Talk With Us Today

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#### Simplify Spa Management

- Trouble-free, flexible reporting tools and commission structures for services and retail products
- Management tools and comprehensive reports to make everything
  easy
- Grow revenue with yield management insights that include real-time availability and optimized pricing
- Maximize therapist and treatment room utilization with easy appointment move functionality

#### **Simplify Therapist Performance Visibility**

• Agilysys Spa Therapist Portal provides therapists with an exclusive login to a portal where each therapist can view their individual appointments, commissions, and total earnings. Allowing them to track and manage their performance.

# Seamlessly Add Spa Appointments to Single

#### Itinerary

 When integrated with Agilysys Versa PMS, Agilysys Spa now supports VCart. With this feature, users can add spa appointments as itineraries to guest carts created in Agilysys Versa PMS and book all itineraries in the cart at one go.

# Easily Charge to Oracle Opera PMS and Other PMS

• Do you have clients that charge spa services to their rooms? Agilysys Spa allows properties to post room charges to external PMS solutions including Oracle Opera PMS and other select PMS solutions.

## Contact Agilysys for details: 1877-369-6208 or visit Agilysys.com



## We want to hear from you. Email or call:

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#### ABOUT AGILYSYS

Agilysys exclusively delivers state-of-the-art software solutions and services that help organizations achieve High Return Hospitality' by maximizing Return on Experience (ROE) through interactions that make 'personal' profitable. Customers around the world use Agilysys Property Management Systems (PMS), Point-of-Sale (POS) solutions and Inventory and Procurement (I&P) systems to consistently delight guests, retain staff and grow margins. Agilysys' customer base includes branded and independent hotels; multi-amenity resorts; casinos; property, hotel and resort management companies; cruise lines; corporate dining providers; higher education campus dining providers; food service management companies; hospitals; lifestyle communities; senior living facilities; stadiums; and theme parks. www.agilysys.com



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