



The Table Reservation System for Hotels!

TablePath is a leading Table Reservation System that has been specifically designed for use by hotels.

In addition to providing a simple yet powerful Table Management service for staff, TablePath creates an unrivalled experience for guests visiting your site.



Increase bookings: TablePath widgets and guest portal are simple to use - an easy booking process means more bookings!



Streamline Operations: PMS connectivity ensures no information nor effort is duplicated.



Take off-peak bookings: 26% of bookings are made during off-peak hours - 6pm to 9am.



Reducing no-shows. Turn no-shows and late cancellations into a thing of the past.



More channels: TablePath reservation widgets seamlessly integrate into your website and/or social media accounts.

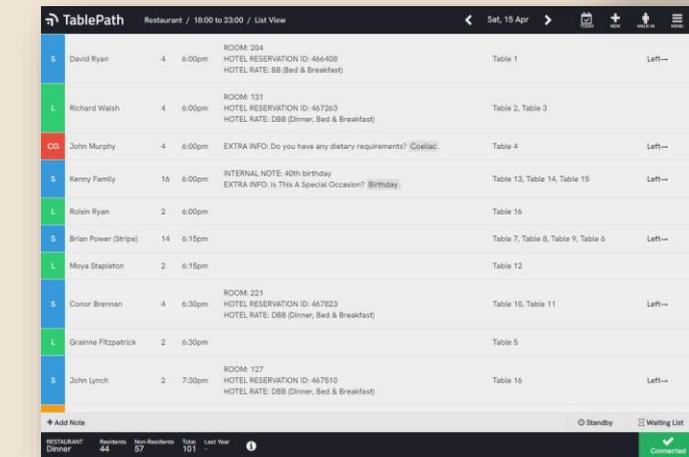
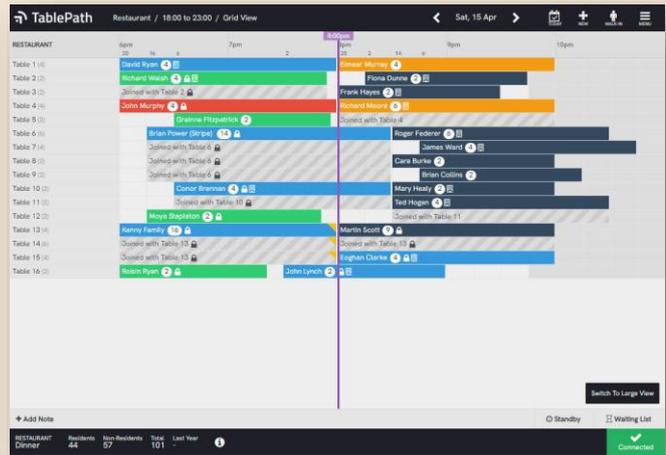
TablePath Reservations

Powerful, flexible management of your bookings

TablePath is a fully featured booking system that gives you supreme control over your reservations. We have designed the system to be as efficient as possible to provide the best yield out of your available tables.

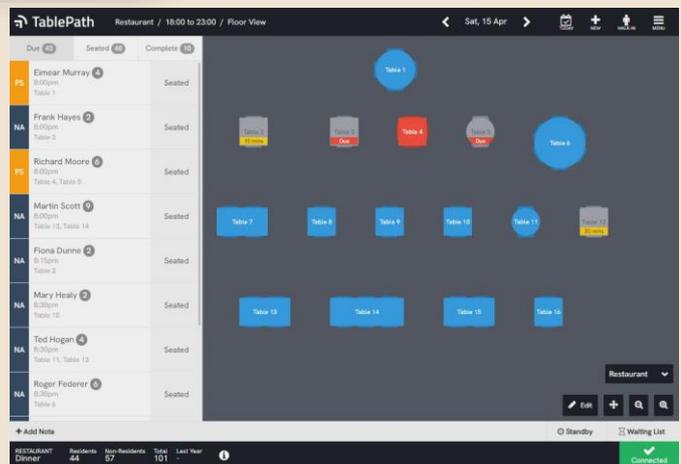
View your reservations just the way you want...

Grid View



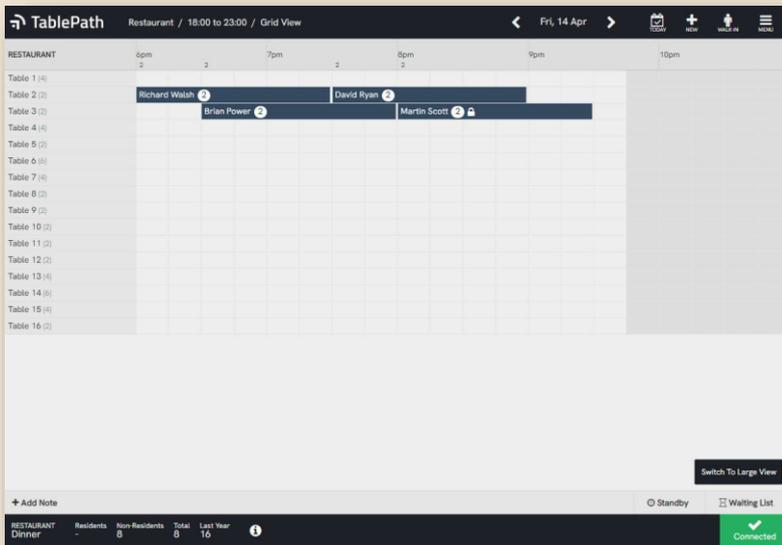
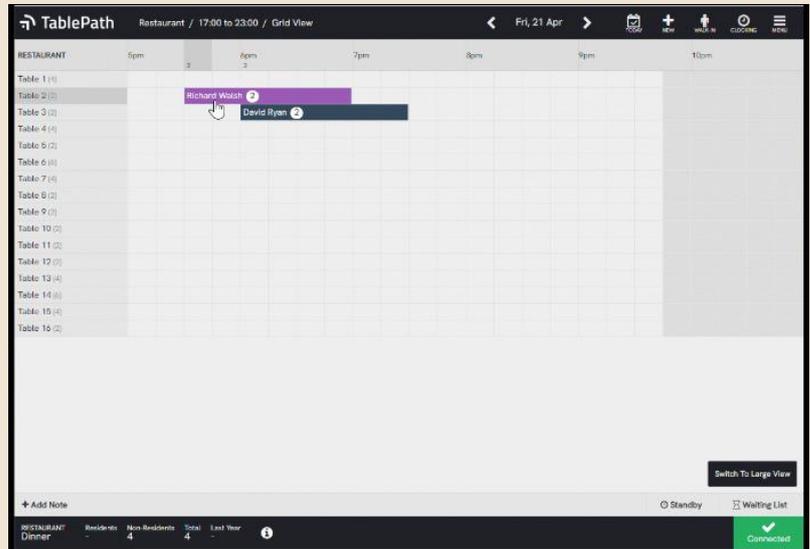
List View

Floor View



Ensure maximum restaurant yield with powerful allocation capabilities.

Automatic table reallocation
Automatically reallocate bookings to the best seats after there has been a modification or cancellation of a booking.



Reservation stacking
Automatically group reservations together to reduce the time gaps between them.

Custom Fields

Ask the exact questions you need to know, so you can offer the best customer experience.

The screenshot shows a reservation form with a modal for adding a new custom field. The form includes fields for Date (Saturday, 22 April 2023) and Time (7:00pm). The 'Your Details' section has fields for First Name, Last Name, Email Address, and Mobile Number. A dropdown for 'Celebrating a special occasion?' is set to '- Select -'. A checkbox for 'Tick to subscribe to our mailing list' is present. The modal, titled 'Add New Custom Field', has the following settings: Room (Restaurant), Label Title (Celebrating a special occasion?), Type (Dropdown List), Is Required (unchecked), Is Active (checked), and Enable For Online (checked).

Date	Time
Saturday, 22 April 2023	7:00pm

Your Details

First Name (Required)

Last Name (Required)

Email Address (Required)

Mobile Number (Required) +353 (IRL)

Celebrating a special occasion?
- Select -

Tick to subscribe to our mailing list

*** Room** Restaurant
If room is left blank, this special request will apply for all rooms.

*** Label Title** Celebrating a special occasion?
This is the label you want to give your special request field

*** Type** Dropdown List

Is Required
Check this box if you want this special request to be completed before a reservation can be made

Is Active

Enable For Online
Check this box if you want this request field to be visible for customers booking online

Custom Messages

Display the right message to your customers based on a multitude of criteria.

The screenshot shows a reservation form with a modal for adding a new custom message. The form includes fields for Date (Saturday, 22 April 2023), Time (7:00pm), and Guests (2). The 'Your Details' section has fields for First Name, Last Name, Email Address, and Mobile Number. A dropdown for 'Celebrating a special occasion?' is set to '- Select -'. A checkbox for 'Tick to subscribe to our mailing list' is present. The modal, titled 'Add New Custom Message', has the following settings: Room (Restaurant), Table (- Select Table -), and Message (We kindly ask that this table is vacated by [time-vacated-15]. Thank you.).

Date	Time	Guests
Saturday, 22 April 2023	7:00pm	2

Your Details

First Name (Required)

Last Name (Required)

Email Address (Required)

Mobile Number (Required) +353 (IRL)

Celebrating a special occasion?
- Select -

Tick to subscribe to our mailing list

*** Room** Restaurant
If room is left blank, this reservation message will apply for all rooms.

*** Table** - Select Table -
If table is left blank, this reservation message will apply to all reservations on all tables. If a table is selected, this reservation message will only appear on the booking confirmed page and in the confirmation email to the customer as the table will only have been assigned at that point.

*** Message** We kindly ask that this table is vacated by [time-vacated-15]. Thank you.

You can customise your message to change depending on values like date, time and number of guests selected. The following tags can be used to insert dynamic values into your message:

- [time-at-table]:** This will insert the length of time at the table this reservation has
- [time-vacated]:** This will insert the time the reservation needs to vacate the table by
- [time-vacated-5]:** This will insert the time the reservation needs to vacate the table by, minus 5 minutes (to allow time to reset the table)
- [time-vacated-15]:** This will insert the time the reservation needs to vacate the table by, minus 15 minutes (to allow time to reset the table)
- [time-vacated-30]:** This will insert the time the reservation needs to vacate the table by, minus 30 minutes (to allow time to reset the table)

PLEASE NOTE:
We kindly ask that this table is vacated by 8:15pm. Thank you.

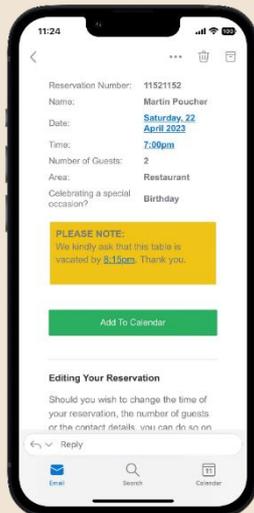
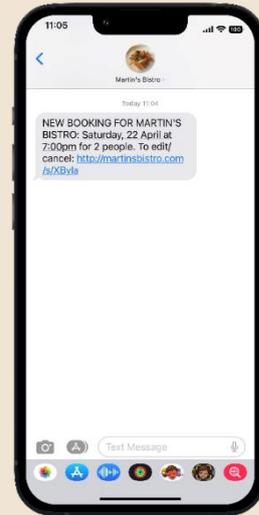
Improve yield

Reduce no-shows and late cancellations.

No-shows and late cancellations are hugely detrimental to a restaurant, so TablePath includes many capabilities to reduce the chances of these happening. No more overstaffing and over purchasing on your busy nights!

SMS & email confirmations

The first step in ensuring fulfilment of a reservation.

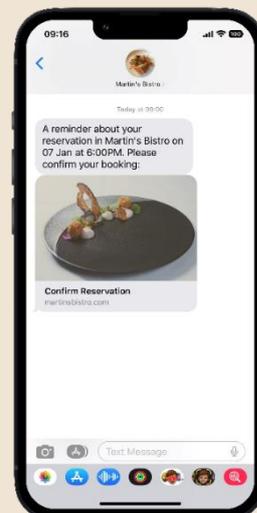


Add to calendar

Schedule their reservation right in their own calendar.

SMS & email reminders

A gentle reminder for guests about their reservation.



Payment card holds

Put the guest's payment card on file in case of a no-show or late cancellation.

Date	Time	Guests	Room
Saturday, 20 May 2023	9:00pm	2	Restaurant

Your Details

First Name (Required) <input type="text"/>	Last Name (Required) <input type="text"/>	Cancellation Policy Please note by confirming this reservation you are accepting our terms and conditions regarding cancellations. It is our policy that in the event that the reservation is not honoured in whole or in part by you, or is cancelled by you with less than 24 hours notice (after 9:00pm on Friday, 19 May 2023) , a cancellation fee of €25 per person will be applied to the credit or debit card that you have provided to secure this reservation.
Email Address (Required) <input type="text"/>	Mobile Number (Required) +353 (IRL) <input type="text"/>	
We require a credit/debit card in order to reserve your table. View Cancellation Policy		

<input type="text" value="Card number"/>	<input type="text" value="MM / YY CVC"/>
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Have you any special requirements?

If you have no special requirements, please leave this field blank.

Deposits

Secure funds prior to the guest's visit.

Your Booking Deposit

	Total
2 x €20 Deposit	€40.00
TOTAL:	€40.00

[Complete & Charge €40.00 »](#)

Gain Reviews

Actionable feedback from your guests

TablePath can request feedback from your guests after their visit, providing insight into how the restaurant is currently operating.

Verified reviews. Unlike review websites like TripAdvisor and Yelp, each TablePath review has come from guests who have visited your restaurant or hotel.

More feedback. With the automated feedback request, more reviews are gained than on other review websites.

Gain insight. Get feedback on the food, service, value and atmosphere, from trusted sources.

Hi Martin,

Thank you for visiting Martin's Bistro on Thursday, 13 April. We really hope you enjoyed your experience with us. We would greatly appreciate it if you could provide feedback on your experience by clicking the link below.

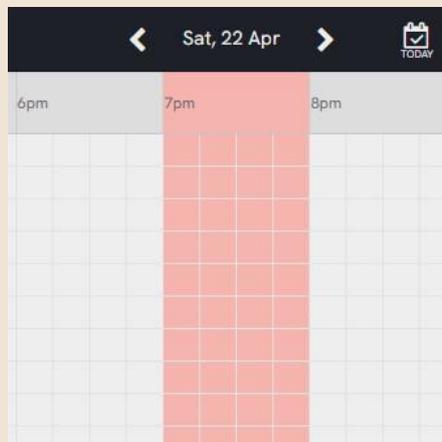
[Leave Feedback](#)

Greater Control

TablePath provides many capabilities to control your bookings and give you greater insight into how your business is running.

Block times

Block specific times of the day for a specific date or date range and for online only or all bookings.



RESTAURANT		4pm
Table 1 (4)		
Table 2 (2)		
Table 3 (2)		
Table 4 (4)		
Table 5 (2)		
Table 6 (6)		
Table 7 (4)		
Table 8 (2)		
Table 9 (2)		
Table 10 (2)		

Block tables

Block specific tables for a specific date or date range and for online only or all bookings.

Wait list

Perfect for walk-ins, our waitlist feature allows you to add customers to a wait list with SMS updates.

You've now been added to the Martin's Bistro wait list. View your place in the queue:



Martin's Bistro - Gastro Pub
martins-bistro.tablepath.com

Pending Reservations for Sat, 22 Apr				
Name	Time	Guests	Phone	Room
Anna Burke	8:00pm	2	+353871234567	Restaurant

[+ Add New](#)

Standby list

Save customer details without reserving a table. Perfect for enquiries or when the desired time isn't available.

Comprehensive auditing
Every change is tracked so you have the full history.

-  **Status changed from Not Arrived to Seated.**
15/04/2023, 18:16:39 · By Brian McMahon (Staff Member)
-  **Time changed from 7:00pm to 6:15pm.**
11/04/2023, 09:05:18 · By Customer
-  **Reservation created (via Website).**
10/04/2023, 15:07:08 · By Customer

Max Number Of Covers

This is the max number of covers allowed for the time slot. If used in conjunction with 'Max Number Of Bookings', bookings must be less than both numbers.

Max Number Of Bookings

This is the max number of bookings allowed for the time slot. If used in conjunction with 'Max Number Of Bookings', bookings must be less than both numbers.

Custom capacities
Avoid bottlenecks with capacities based on the number of covers or bookings for a timeslot or shift.

Access rights
Fine-grained controls ensure that settings and limits are adhered to. Authorised staff can be granted override permissions.

* Notes

Unfortunately this action requires manager access

 Save
 Save + Add More

PLEASE SELECT YOUR TABLES FOR A COMBINATION:

Table 1 (4)

Table 2 (2)

Table 3 (2)

Table 4 (4)

Table 5 (2)

Table 6 (6)

Table 7 (4)

Table 8 (2)

Table 9 (2)

Table 10 (2)

Table 11 (2)

Table 12 (2)

Table 13 (4)

Table 14 (6)

Table 15 (4)

Table 16 (2)

Priority

Minimum Seats

Maximum Seats

+ Add Combination

Table joins
Specify which tables can be joined together and TablePath will allocate your larger bookings perfectly.

Event bookings
Have an event in your restaurant that you'd like to sell tickets to? TablePath has you covered!

Number Of Tickets

Available Times

7:00pm

7:15pm

7:30pm

7:45pm

8:00pm

8:15pm

8:30pm

8:45pm

9:00pm

Get Tickets →

Cut-off times

Prevent reservations from being placed online after a certain time.

Online Reservation Cutoff Time

1 hour before

This is the number of minutes before the service start time, which online reservations will be available for. If you don't want to set a cutoff time, just leave this field blank.

Cancellation feedback

Gather feedback and insight into the reason for reservation cancellations.

Cancellation Feedback for David Ryan

Reason For Cancellation

Duplicate Booking

Details

Made another booking by mistake

Save

Printable bookings

Our list and grid reservation views are designed to be printer friendly.

SAT, 15 APR

David Ryan	4	6:00pm	ROOM: 204 HOTEL RESERVATION ID: 466408 HOTEL RATE: BB (Bed & Breakfast) PHONE NUMBER: +353771231231
Richard Walsh	4	6:00pm	ROOM: 131 HOTEL RESERVATION ID: 467263 HOTEL RATE: DBB (Dinner, Bed & Breakfast)
John Murphy	4	6:00pm	EXTRA INFO: Do you have any dietary requirements? Coeliac .
Kenny Family	16	6:00pm	INTERNAL NOTE: 40th birthday EXTRA INFO: Is This A Special Occasion? Birthday .

Shift notes

Make notes for specific shifts to keep staff informed of operating details on specific dates.

AVAILABLE TIMES

DINNER: Valentine's set menu for €40

6am - 12pm	12pm - 6pm	6pm - 12am	
6:00pm	6:15pm	6:30pm	6:45pm
7:00pm	7:15pm	7:30pm	7:45pm
8:00pm	8:15pm	8:30pm	8:45pm
9:00pm	9:15pm	9:30pm	9:45pm
10:00pm	10:15pm	10:30pm	10:45pm

Daily Numbers

ROOMS			
Room	Shift	Bookings (Res/Non-Res)	Covers (Res/Non-Res)
Restaurant	Dinner	22 (12 / 10)	101 (44 / 57)
TOTALS		22 (12 / 10)	101 (44 / 57)

CUSTOM FIELDS			
Label	Value	Reservations	Covers
Do you have any dietary requirements?	Coeliac	2	6
Is This A Special Occasion?	Birthday	3	28

Totals

See all relevant totals for the day, including totals on custom fields & between residents and non-residents.

Payments

Stripe integration

TablePath has a deep integration with Stripe, the world's leading payment processing platform. It powers all payment aspects on the platform including the following:



Payment card holds. Take payment cards with your bookings, to cover you in case of no-shows or late cancellations



Booking deposits. Take payment for a booking at the time it is made. Ideal for special events or in-demand times of the year.



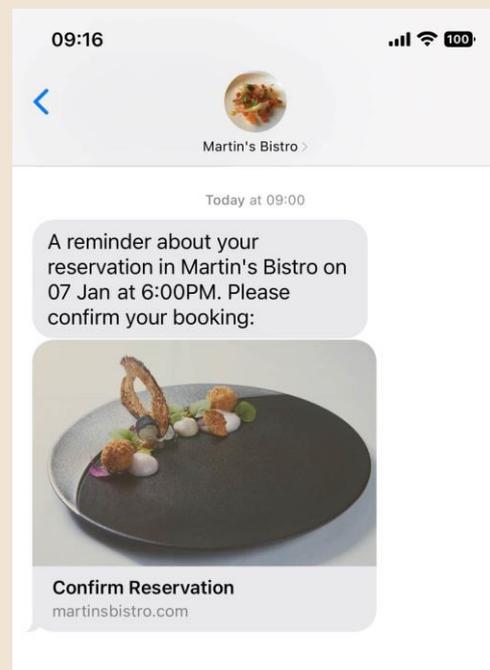
Gift vouchers. Take payment for your own branded, printable gift vouchers.

The screenshot shows a payment form titled "Payment". It features a text input field for "Card number" and a smaller field for "MM / YY". Below these fields is the word "OR" centered. At the bottom of the form is a prominent green button labeled "Pay with link" with a right-pointing arrow.

SMS messaging

Twilio integration

TablePath integrates with leading SMS provider Twilio to enable messaging for reservation confirmations, edits, cancellations and reminders. TablePath marketing product is also integrated to enable SMS messaging for promotions.



Focus on hotels

Capabilities designed for Hotels

TablePath offers a plethora of features specifically for hotel bookings. In addition to the world class table reservation system, the following features have been incorporated into TablePath to make it much easier for hotel staff to manage bookings:

Booking restrictions for non-residents: Restrict non-residents from making a booking for a given timeslot or group of tables.

The image shows two overlapping windows from the TablePath system. The background window is titled 'Blocked Times (editing as Dean Thompson)'. It has tabs for 'NEW' and 'EXISTING'. The 'Room' is set to 'Main Restaurant'. The 'Day' is 'Every Day'. The 'Start Date' is 'Tue, 5 Nov 2024' and the 'Start Time' is '14:00'. The 'End Date' is 'Tue, 5 Nov 2024' and the 'End Time' is '15:00'. There are three checkboxes: 'Block non-residents from making bookings' (checked), 'Block residents from making bookings' (unchecked), and 'Block staff from making bookings' (unchecked). A 'Notes' field contains 'Residents only'.

The foreground window is titled 'Blocked Tables (editing as Dean Thompson)'. It also has 'NEW' and 'EXISTING' tabs. The 'Table' section shows a list of tables for 'Main Restaurant' numbered 1 through 8. Tables 3, 4, and 5 are highlighted in grey. Below the list is a note: 'If using a keyboard on a PC, press and hold Ctrl to select multiple tables one at a time or press and hold Shift to select a group of tables at once.' The 'Day' is 'Every Day'. The 'Start Date' is 'Tue, 5 Nov 2024' and the 'Start Time' is '-'. The 'End Date' is 'Tue, 5 Nov 2024' and the 'End Time' is '-'. There are three checkboxes: 'Block non-residents from making bookings' (checked), 'Block residents from making bookings' (unchecked), and 'Block staff from making bookings' (unchecked). A 'Notes' field is empty.

Bookings for activities: Use TablePath to take bookings for other parts of the hotel like gym, spa, cinema, bowling, kids clubs etc.

Flexible Communication Options: Reservation reminders and feedback requests may be disabled for residents whilst enabled for non-residents.

Reporting Splits: All cover totals are split into resident and non-resident so you can more easily keep track of the number of hotel guests who have booked lunch, dinner etc.

Payment Requests: Request payment cards and/or deposits for non-resident diners only.

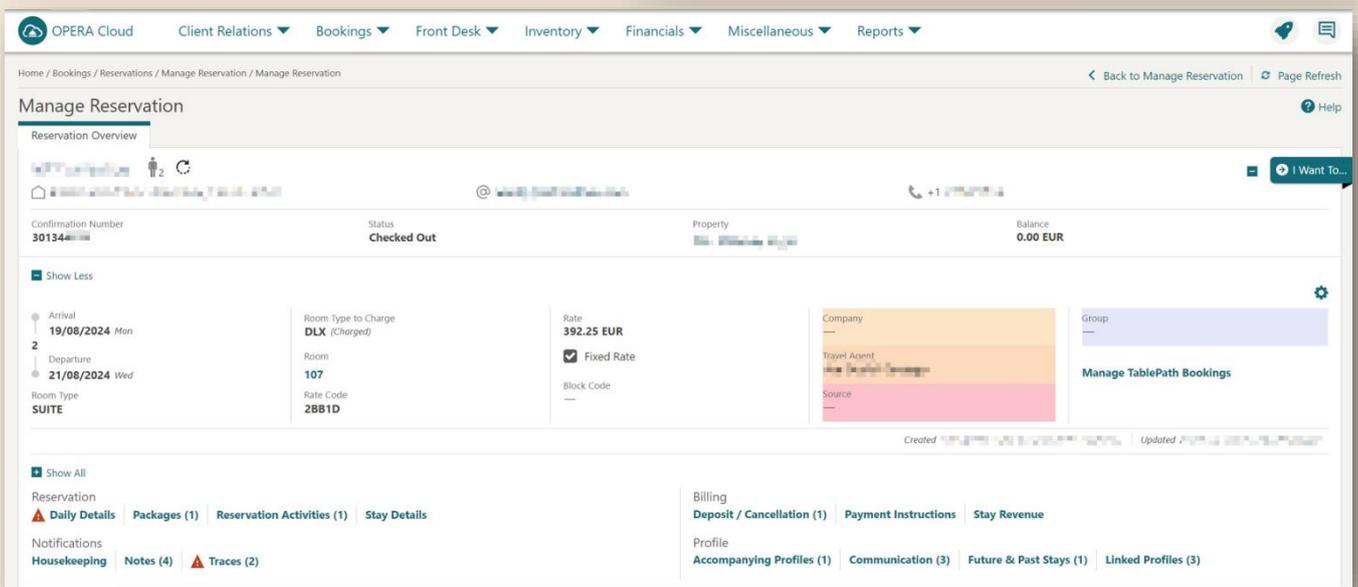
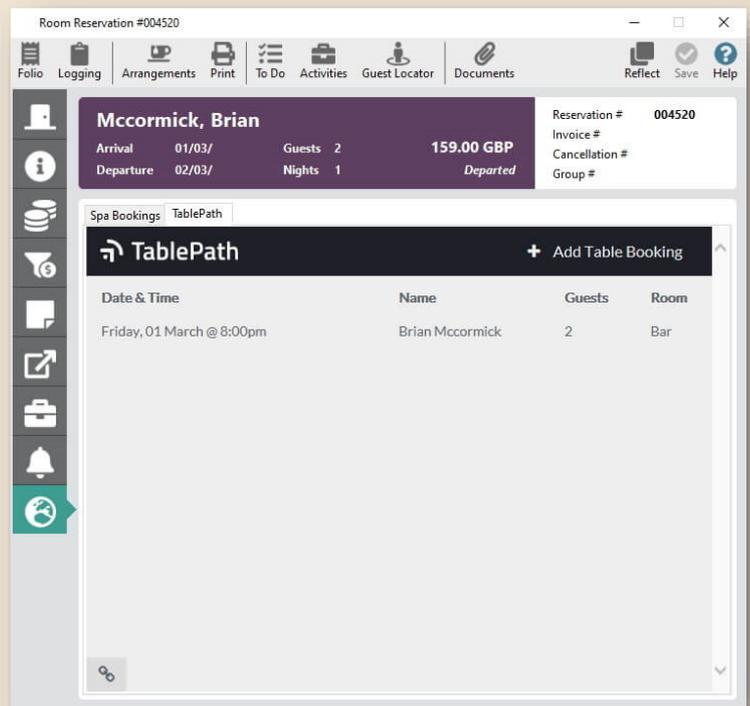
PMS integration

Synchronise reservations with

TablePath integrates with leading PMS systems (Opera Cloud, HotSoft, Guestline, MEWS) to link a guest's room reservation with their dining reservations. Also, TablePath may be used for all types of bookings like the gym, pool, kids club, cinema, bowling etc. - all linked back to the hotel reservation. The integration makes it much easier to make bookings for residents and automatically handles edits and cancellations.

Making bookings simple. The guests name, phone, email, room number, rate code, rate description, arrival & departure date and booking number are automatically passed over when adding a booking from the PMS, making the process super simple and fast.

Syncing of edits. Changes made to a reservation in the PMS - Room number, arrival / departure date, rate code and description - are automatically picked up by TablePath.



Automatic cancellations. If a hotel reservation is cancelled, any related TablePath bookings will be automatically cancelled. No more duplicated manual effort!

Advanced reporting

Powerful reporting for your business

TablePath advanced reporting is extremely flexible – select any data, apply custom filters, sort the results as desired and view visually striking charts based for easy interpretation.

Automation: Custom reports are automatically emailed at a frequency you specify.

Filter on Residency status: Filter data according to residency status or on hotel fields such as rate code or room number.

The screenshot displays the 'Fields' and 'Filters' configuration sections of the TablePath reporting tool. The 'Fields' section, titled 'Fields' with the subtitle 'The data you'd like added to your report.', contains a grid of six field selection boxes: 'Date And Time', 'Phone Number', 'Number Of Guests', 'Name', 'Email Address', and 'Notes'. Each box has a small 'x' icon in the top right corner. Below the grid is a '+ Add Fields' button. The 'Filters' section, titled 'Filters' with the subtitle 'The criteria that determines what data to include in your report.', shows a complex filter configuration. It consists of four rows of filter criteria, each enclosed in a dashed border. The first row has 'Date' (dropdown), 'Is More Than' (dropdown), and 'Today' (dropdown), with an 'x' icon. Below it is a '+ OR' button. The second row has 'Date' (dropdown), 'Is Less Than' (dropdown), and '1 Week From Now' (dropdown), with an 'x' icon. Below it is a '+ OR' button. The third row has 'Is Valid' (dropdown), 'Is' (dropdown), and 'True' (dropdown), with an 'x' icon. Below it is a '+ OR' button. The fourth row has 'Number Of Guests' (dropdown), 'Is More Than' (dropdown), and '7' (text input), with an 'x' icon. Below it is a '+ OR' button. Between the first and second rows, and between the second and third rows, there is a dashed line with the word 'AND' centered below it.

Guest Portal

Single Page Dining Itinerary to Delight your Guests

TablePath Guest Portal is the perfect location for guests to see all their dining reservations in one place. Rather than search through multiple emails for reservation details, the Guest Portal serves to summarise their dining schedule either in itinerary (calendar) or list view.

Dining Itinerary for your hotel stay 🔒 SIGN OUT

ARRIVAL
Sunday, 01 December 2024

DEPARTURE
Tuesday, 03 December 2024

Make your bookings using the widgets below. If you have any problems, please call us on [061525187](tel:061525187).
Enjoy!

Your Reservations ☰ SWITCH TO LIST

Switch between list and calendar view

	Sunday 01 Dec	Monday 02 Dec	Tuesday 03 Dec
4pm			
5pm			
6pm	Restaurant 5:30pm - 7:30pm		
7pm		Restaurant 7:00pm - 9:00pm	Restaurant 7:00pm - 9:00pm
8pm			
9pm			
10pm			

Resident Options: The Guest Portal allows the guest to make additional reservations through new or existing booking widgets. These widgets may be limited to those with residential status and provide access to 'restricted' booking times as designated by the hotel.

Dining Options

Select the widget to make a booking...



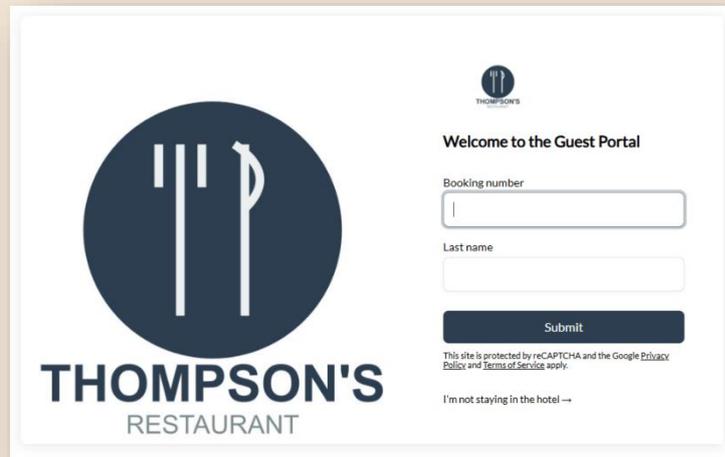
Dinner in the Main Area

Have dinner in our Michelin Restaurant



Lunch

Flexible Verification Options: The Guest Portal facilitates resident 'verification' via several methods. Although a pre-configured link within a Confirmation or Pre-Arrival email provides the best experience, the Portal will allow other verification methods to suit the needs of the hotel.



The image shows a screenshot of a web portal for Thompson's Restaurant. On the left side, there is a large circular logo containing a stylized fork and knife, with the text "THOMPSON'S RESTAURANT" below it. On the right side, there is a login form titled "Welcome to the Guest Portal". The form includes a "Booking number" input field, a "Last name" input field, and a "Submit" button. Below the input fields, there is a small disclaimer: "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply." At the bottom of the form, there is a link that says "I'm not staying in the hotel →".



The Table Reservation System for Hotels!