



The Table Reservation System for Hotels!

TablePath is a leading Table Reservation System that has been specifically designed for use by hotels.

In addition to providing a simple yet powerful Table Management service for staff, TablePath creates an unrivalled experience for guests visiting your site.



Increase bookings: TablePath widgets and guest portal are simple to use – an easy booking process means more bookings!



Streamline Operations: PMS connectivity ensures no information nor effort is duplicated.



Take off-peak bookings: 26% of bookings are made during off-peak hours - 6pm to 9am.



Reducing no-shows. Turn no-shows and late cancellations into a thing of the past.



More channels: TablePath reservation widgets seamlessly integrate into your website and/or social media accounts.

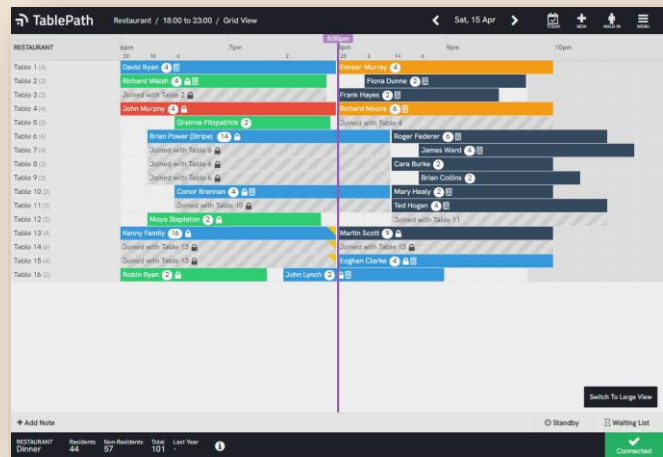
TablePath Reservations

Powerful, flexible management of your bookings

TablePath is a fully featured booking system that gives you supreme control over your reservations. We have designed the system to be as efficient as possible to provide the best yield out of your available tables.

View your reservations just the way you want...

Grid View

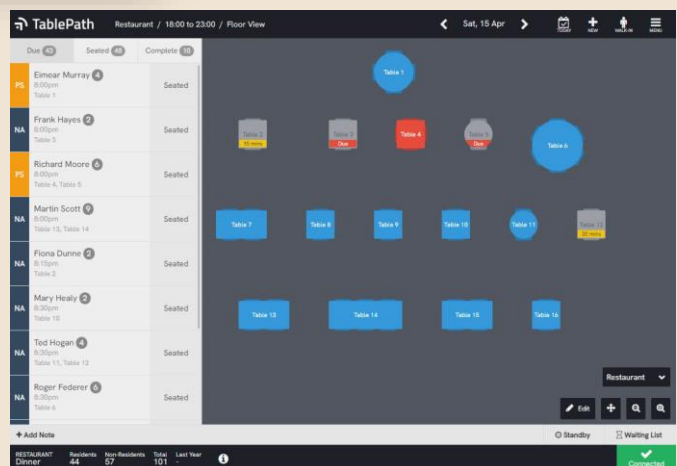


List View

The List View interface displays a list of reservations. The top bar shows 'TablePath Restaurant / 18:00 to 23:00 / List View' and the date 'Sat, 15 Apr'. The main area is a table with columns for reservation details. The bottom bar shows 'RESTAURANT Dinner' with statistics: Residents 44, New Residents 07, Total 101, and a 'Connected' status.

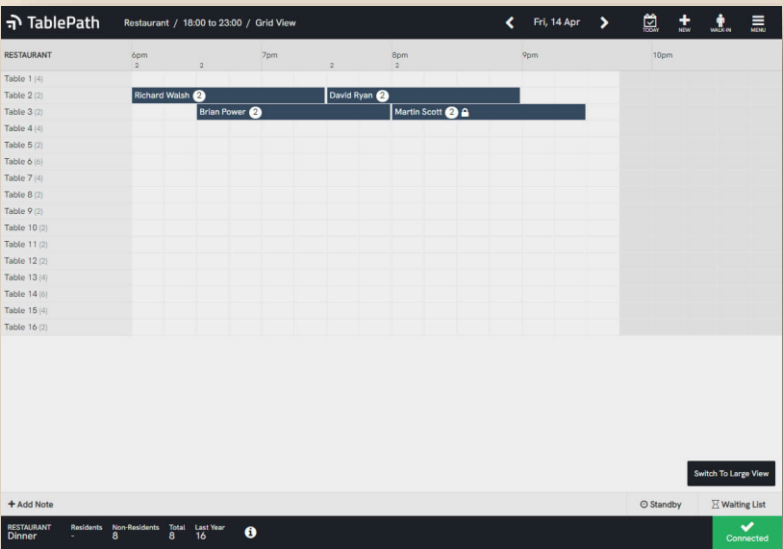
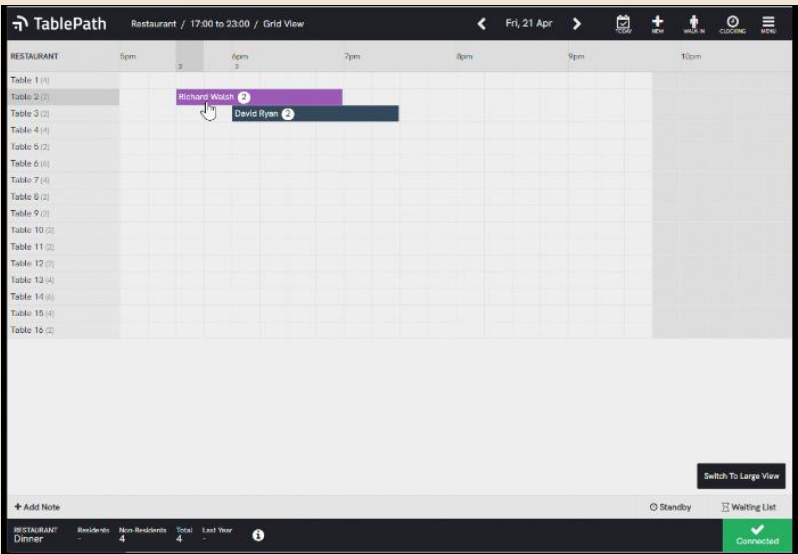
Reservation ID	Guest Name	Time	Duration	Room/Notes	Table	Action
1	David Ryan	4	6:00pm	ROOM: 204 HOTEL RESERVATION ID: 464408 HOTEL RATE: BB (Bed & Breakfast)	Table 1	Left→
2	Richard Walsh	4	6:00pm	ROOM: 131 HOTEL RESERVATION ID: 467263 HOTEL RATE: DBB (Dinner, Bed & Breakfast)	Table 2, Table 3	
3	John Murphy	4	6:00pm	EXTRA INFO: Do you have any dietary requirements? <u>Celiac</u>	Table 4	Left→
4	Kenny Family	16	6:00pm	INTERNAL NOTE: 40th birthday EXTRA INFO: Is This A Special Occasion? <u>Birthday</u>	Table 13, Table 14, Table 15	Left→
5	Roisin Ryan	2	6:00pm		Table 16	
6	Brian Power (Stripe)	14	6:15pm		Table 7, Table 8, Table 9, Table 6	Left→
7	Moya Stapleton	2	6:15pm		Table 12	
8	Conor Brennan	4	6:30pm	ROOM: 221 HOTEL RESERVATION ID: 467823 HOTEL RATE: DBB (Dinner, Bed & Breakfast)	Table 10, Table 11	Left→
9	Grainne Fitzpatrick	2	6:30pm		Table 5	
10	John Lynch	2	7:30pm	ROOM: 127 HOTEL RESERVATION ID: 467510 HOTEL RATE: DBB (Dinner, Bed & Breakfast)	Table 16	Left→

Floor View



Ensure maximum restaurant yield with powerful allocation capabilities.

Automatic table reallocation
Automatically reallocate bookings to the best seats after there has been a modification or cancellation of a booking.



Reservation stacking
Automatically group reservations together to reduce the time gaps between them.

Custom Fields

Ask the exact questions you need to know, so you can offer the best customer experience.

Date

Saturday, 22 April 2023

Time

7:00pm

Your Details

First Name (Required)

Last Name (Required)

Email Address (Required)

Mobile Number (Required)

+353 (IRL) ▾

Celebrating a special occasion?

- Select -

☐ Tick to subscribe to our mailing list

Add New Custom Field

* Room

Restaurant ▾

If room is left blank, this special request will apply for all rooms.

* Label Title

Celebrating a special occasion?

This is the label you want to give your special request field

* Type

Dropdown List ▾

☐ Is Required

Check this box if you want this special request to be completed before a reservation can be made

☒ Is Active

☒ Enable For Online

Check this box if you want this request field to be visible for customers booking online

Custom Messages

Display the right message to your customers based on a multitude of criteria.

Date

Time

Guests

Saturday, 22 April 2023

7:00pm

2

Your Details

First Name (Required)

Last Name (Required)

Email Address (Required)

Mobile Number (Required)

+353 (IRL) ▾

Celebrating a special occasion?

- Select - ▾

☐ Tick to subscribe to our mailing list

PLEASE NOTE:

We kindly ask that this table is vacated by 8:15pm. Thank you.

Add New Custom Message

* Room

Restaurant ▾

If room is left blank, this reservation message will apply for all rooms.

* Table

- Select Table - ▾

If table is left blank, this reservation message will apply to all reservations on all tables. If a table is selected, this reservation message will only appear on the booking confirmed page and in the confirmation email to the customer as the table will only have been assigned at that point.

* Message

We kindly ask that this table is vacated by [time-vacated-15]. Thank you.

You can customise your message to change depending on values like date, time and number of guests selected. The following tags can be used to insert dynamic values into your message:

- [time-at-table]: This will insert the length of time at the table this reservation has
- [time-vacated]: This will insert the time the reservation needs to vacate the table by
- [time-vacated-5]: This will insert the time the reservation needs to vacate the table by, minus 5 minutes (to allow time to reset the table)
- [time-vacated-15]: This will insert the time the reservation needs to vacate the table by, minus 15 minutes (to allow time to reset the table)
- [time-vacated-30]: This will insert the time the reservation needs to vacate the table by, minus 30 minutes (to allow time to reset the table)

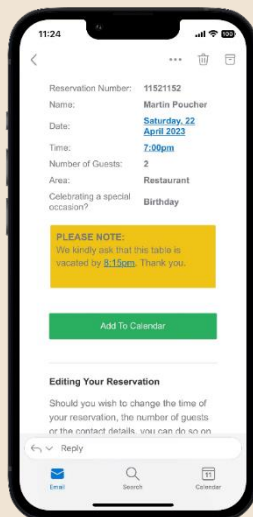
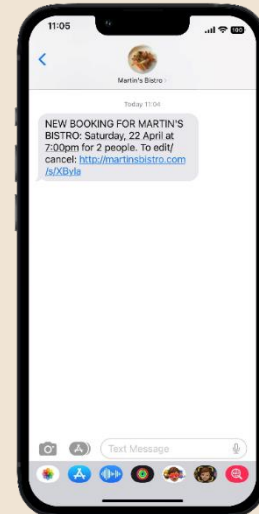
Improve yield

Reduce no-shows and late cancellations.

No-shows and late cancellations are hugely detrimental to a restaurant, so TablePath includes many capabilities to reduce the chances of these happening. No more overstaffing and over purchasing on your busy nights!

SMS & email confirmations

The first step in ensuring fulfilment of a reservation.

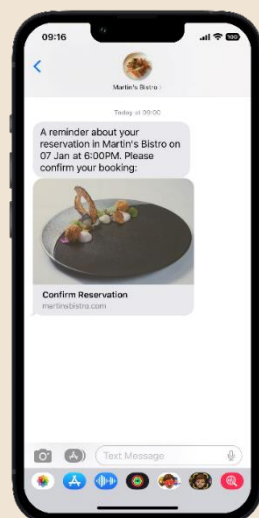


Add to calendar

Schedule their reservation right in their own calendar.

SMS & email reminders

A gentle reminder for guests about their reservation.



Payment card holds

Put the guest's payment card on file in case of a no-show or late cancellation.

Date	Time	Guests	Room
Saturday, 20 May 2023	9:00pm	2	Restaurant

Your Details

First Name (Required)	Last Name (Required)
<input type="text"/>	<input type="text"/>
Email Address (Required)	Mobile Number (Required)
<input type="text"/>	+353 (IRL) <input type="text"/>

We require a credit/debit card in order to reserve your table. [View Cancellation Policy](#)

<input type="text" value="Card number"/>	MM / YY CVC
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Have you any special requirements?

If you have no special requirements, please leave this field blank.

Cancellation Policy

Please note by confirming this reservation you are accepting our [terms and conditions](#) regarding cancellations.

It is our policy that in the event that the reservation is not honoured in whole or in part by you, or is cancelled by you with less than **24 hours notice (after 9:00pm on Friday, 19 May 2023)**, a cancellation fee of **€25 per person** will be applied to the credit or debit card that you have provided to secure this reservation.

Deposits

Secure funds prior to the guest's visit.

Your Booking Deposit

	Total
2 x €20 Deposit	€40.00
TOTAL:	€40.00

[Complete & Charge €40.00 »](#)

Gain Reviews

Actionable feedback from your guests

TablePath can request feedback from your guests after their visit, providing insight into how the restaurant is currently operating.

Verified reviews. Unlike review websites like TripAdvisor and Yelp, each TablePath review has come from guests who have visited your restaurant or hotel.

More feedback. With the automated feedback request, more reviews are gained than on other review websites.

Gain insight. Get feedback on the food, service, value and atmosphere, from trusted sources.

Hi Martin,

Thank you for visiting Martin's Bistro on Thursday, 13 April. We really hope you enjoyed your experience with us. We would greatly appreciate it if you could provide feedback on your experience by clicking the link below.

[Leave Feedback](#)

Greater Control

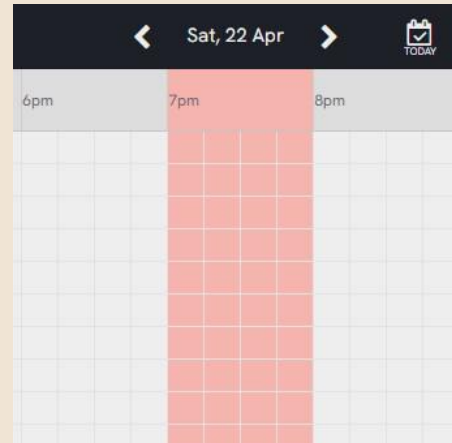
TablePath provides many capabilities to control your bookings and give you greater insight into how your business is running.

Block times

Block specific times of the day for a specific date or date range and for online only or all bookings.



TablePath		Restaurant / 16:00 to 23:00	
RESTAURANT	4pm		
Table 1 (4)			
Table 2 (2)			
Table 3 (2)			
Table 4 (4)			
Table 5 (2)			
Table 6 (6)			
Table 7 (4)			
Table 8 (2)			
Table 9 (2)			
Table 10 (2)			



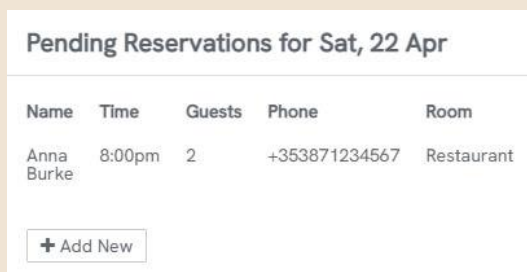
< Sat, 22 Apr >		TODAY	
6pm	7pm	8pm	

Block tables

Block specific tables for a specific date or date range and for online only or all bookings.

Wait list

Perfect for walk-ins, our waitlist feature allows you to add customers to a wait list with SMS updates.



Pending Reservations for Sat, 22 Apr				
Name	Time	Guests	Phone	Room
Anna Burke	8:00pm	2	+353871234567	Restaurant

+ Add New

You've now been added to the Martin's Bistro wait list. View your place in the queue:



Martin's Bistro - Gastro Pub
martins-bistro.tablepath.com

Standby list

Save customer details without reserving a table. Perfect for enquiries or when the desired time isn't available.

Comprehensive auditing
Every change is tracked so you have the full history.

Max Number Of Covers

This is the max number of covers allowed for the time slot. If used in conjunction with 'Max Number Of Bookings', bookings must be less than both numbers.

Max Number Of Bookings

This is the max number of bookings allowed for the time slot. If used in conjunction with 'Max Number Of Bookings', bookings must be less than both numbers.

Access rights
Fine-grained controls ensure that settings and limits are adhered to. Authorised staff can be granted override permissions.

PLEASE SELECT YOUR TABLES FOR A COMBINATION:

Table 1 (4)	Table 2 (2)	Table 3 (2)	Table 4 (4)
Table 5 (2)	Table 6 (6)	Table 7 (4)	Table 8 (2)
Table 9 (2)	Table 10 (2)	Table 11 (2)	Table 12 (2)
Table 13 (4)	Table 14 (6)	Table 15 (4)	Table 16 (2)


Priority


Minimum Seats


Maximum Seats

+ Add Combination

Event bookings
Have an event in your restaurant that you'd like to sell tickets to? TablePath has you covered!

 **Status changed from Not Arrived to Seated.**
15/04/2023, 18:16:39 · By Brian McMahon (Staff Member)

 **Time changed from 7:00pm to 6:15pm.**
11/04/2023, 09:05:18 · By Customer

 **Reservation created (via Website).**
10/04/2023, 15:07:08 · By Customer

Custom capacities
Avoid bottlenecks with capacities based on the number of covers or bookings for a timeslot or shift.

* Notes

Blocking time

Unfortunately this action requires manager access

Save Save + Add More

Table joins
Specify which tables can be joined together and TablePath will allocate your larger bookings perfectly.

Number Of Tickets

2 people

Available Times

7:00pm	7:15pm	7:30pm
7:45pm	8:00pm	8:15pm
8:30pm	8:45pm	9:00pm

Get Tickets →

Cut-off times
Prevent reservations from being placed online after a certain time.

Cancellation Feedback for David Ryan

Reason For Cancellation

Duplicate Booking

Details

Made another booking by mistake

Save

Printable bookings
Our list and grid reservation views are designed to be printer friendly.

AVAILABLE TIMES			
DINNER: Valentine's set menu for €40			
6am - 12pm	12pm - 6pm	6pm - 12am	
6:00pm	6:15pm	6:30pm	6:45pm
7:00pm	7:15pm	7:30pm	7:45pm
8:00pm	8:15pm	8:30pm	8:45pm
9:00pm	9:15pm	9:30pm	9:45pm
10:00pm	10:15pm	10:30pm	10:45pm

Totals
See all relevant totals for the day, including totals on custom fields & between residents and non-residents.

Online Reservation Cutoff Time

1 hour before

This is the number of minutes before the service start time, which online reservations will be available for. If you don't want to set a cutoff time, just leave this field blank.

Cancellation feedback
Gather feedback and insight into the reason for reservation cancellations.

SAT, 15 APR			
David Ryan	4	6:00pm	ROOM: 204 HOTEL RESERVATION ID: 466408 HOTEL RATE: BB (Bed & Breakfast) PHONE NUMBER: +353771231231
Richard Walsh	4	6:00pm	ROOM: 131 HOTEL RESERVATION ID: 467263 HOTEL RATE: DBB (Dinner, Bed & Breakfast)
John Murphy	4	6:00pm	EXTRA INFO: Do you have any dietary requirements? Coeliac .
Kenny Family	16	6:00pm	INTERNAL NOTE: 40th birthday EXTRA INFO: Is This A Special Occasion? Birthday .

Shift notes
Make notes for specific shifts to keep staff informed of operating details on specific dates.

Daily Numbers			
ROOMS			
Room	Shift	Bookings (Res/Non-Res)	Covers (Res/Non-Res)
Restaurant	Dinner	22 (12 / 10)	101 (44 / 57)
TOTALS		22 (12 / 10)	101 (44 / 57)
CUSTOM FIELDS			
Label	Value	Reservations	Covers
Do you have any dietary requirements?	Coeliac	2	6
Is This A Special Occasion?	Birthday	3	28

Payments

Stripe integration

TablePath has a deep integration with Stripe, the world's leading payment processing platform. It powers all payment aspects on the platform including the following:



Payment card holds. Take payment cards with your bookings, to cover you in case of no-shows or late cancellations




Booking deposits. Take payment for a booking at the time it is made. Ideal for special events or in-demand times of the year.



Gift vouchers. Take payment for your own branded, printable gift vouchers.

Payment

 Card number

MM / YY

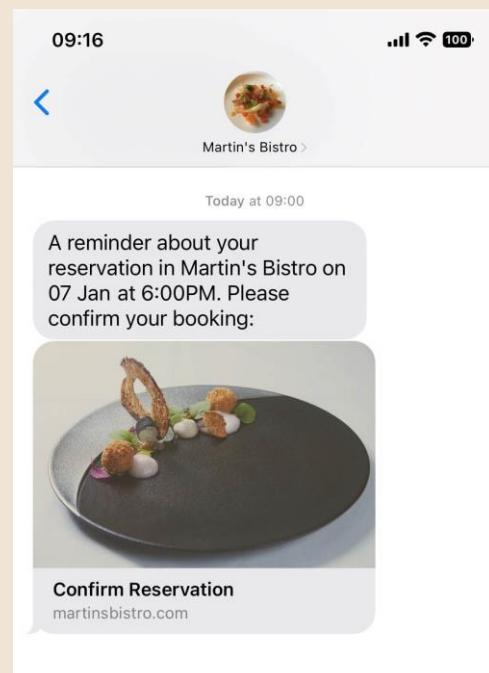
OR

Pay with link ➞

SMS messaging

Twilio integration

TablePath integrates with leading SMS provider Twilio to enable messaging for reservation confirmations, edits, cancellations and reminders. TablePath marketing product is also integrated to enable SMS messaging for promotions.



Focus on hotels

Capabilities designed for Hotels

TablePath offers a plethora of features specifically for hotel bookings. In addition to the world class table reservation system, the following features have been incorporated into TablePath to make it much easier for hotel staff to manage bookings:

Booking restrictions for non-residents: Restrict non-residents from making a booking for a given timeslot or group of tables.

The image displays two overlapping screenshots of the TablePath software interface, specifically the 'Blocked Times' and 'Blocked Tables' configuration windows. Both windows are titled 'Blocked Times (editing as Dean Thompson)' and 'Blocked Tables (editing as Dean Thompson)' respectively, and feature a close button (X) in the top right corner.

The 'Blocked Times' window has two tabs: 'NEW' (selected) and 'EXISTING'. It contains the following fields:

- Room:** A dropdown menu set to 'Main Restaurant'.
- Day:** A dropdown menu set to 'Every Day'.
- * Start Date:** A text input field containing 'Tue, 5 Nov 2024'.
- Start Time:** A text input field containing '14:00'.
- * End Date:** A text input field containing 'Tue, 5 Nov 2024'.
- End Time:** A text input field containing '15:00'.
- Restrictions:** Three checkboxes are present:
 - ☒ Block non-residents from making bookings
 - ☐ Block residents from making bookings
 - ☐ Block staff from making bookings
- * Notes:** A text area containing the text 'Residents only'.

The 'Blocked Tables' window also has 'NEW' and 'EXISTING' tabs. It contains the following fields:

- Table:** A list of tables for the 'Main Restaurant', numbered 1 through 8. Tables 3, 4, and 5 are highlighted in grey.
- Day:** A dropdown menu set to 'Every Day'.
- * Start Date:** A text input field containing 'Tue, 5 Nov 2024'.
- Start Time:** A dropdown menu set to '-'.
- * End Date:** A text input field containing 'Tue, 5 Nov 2024'.
- End Time:** A dropdown menu set to '-'.
- Restrictions:** Three checkboxes are present:
 - ☒ Block non-residents from making bookings
 - ☐ Block residents from making bookings
 - ☐ Block staff from making bookings
- * Notes:** An empty text area.

Below the screenshots, there is a small instructional text box that reads: 'If using a keyboard on a PC, press and hold **Ctrl** to select multiple tables one at a time or press and hold **Shift** to select a group of tables at once.'

Bookings for activities: Use TablePath to take bookings for other parts of the hotel like gym, spa, cinema, bowling, kids clubs etc.

Flexible Communication Options: Reservation reminders and feedback requests may be disabled for residents whilst enabled for non-residents.

Reporting Splits: All cover totals are split into resident and non-resident so you can more easily keep track of the number of hotel guests who have booked lunch, dinner etc.

Payment Requests: Request payment cards and/or deposits for non-resident diners only.

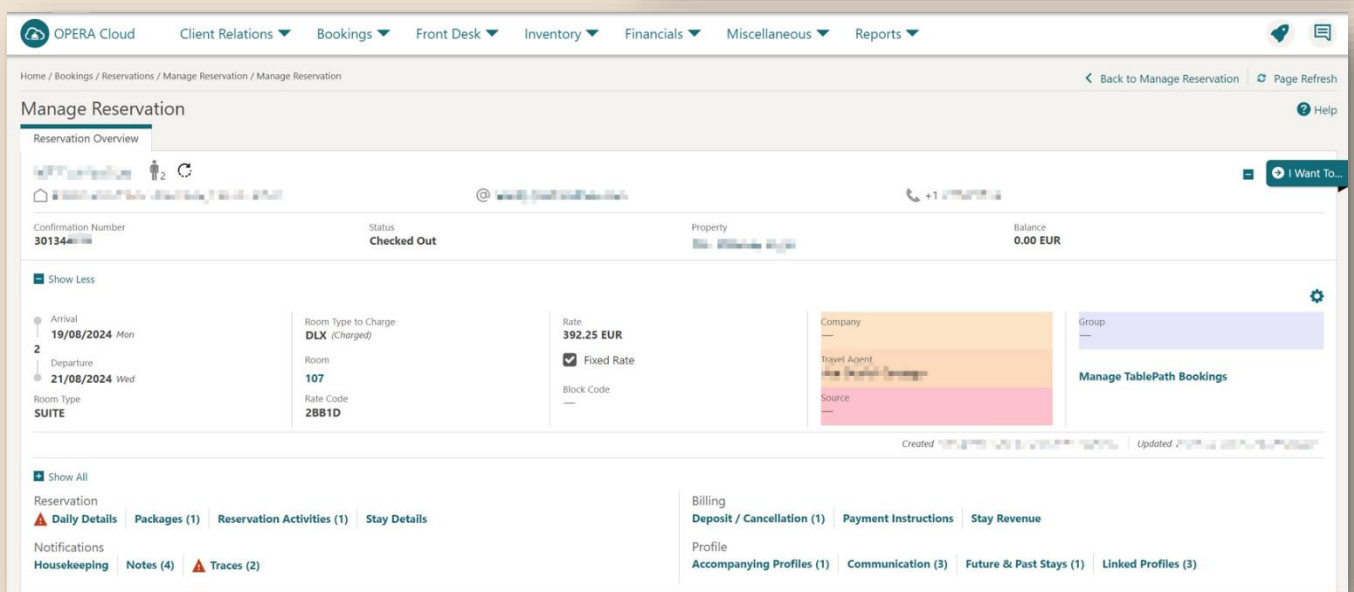
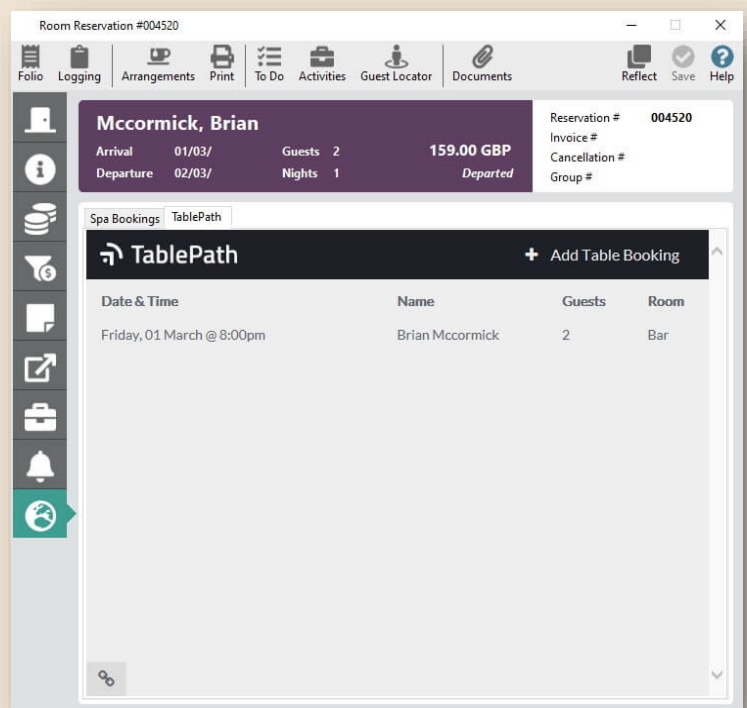
PMS integration

Synchronise reservations with

TablePath integrates with leading PMS systems (Opera Cloud, HotSoft, Guestline, MEWS) to link a guest's room reservation with their dining reservations. Also, TablePath may be used for all types of bookings like the gym, pool, kids club, cinema, bowling etc. – all linked back to the hotel reservation. The integration makes it much easier to make bookings for residents and automatically handles edits and cancellations.

Making bookings simple. The guests name, phone, email, room number, rate code, rate description, arrival & departure date and booking number are automatically passed over when adding a booking from the PMS, making the process super simple and fast.

Syncing of edits. Changes made to a reservation in the PMS – Room number, arrival / departure date, rate code and description – are automatically picked up by TablePath.



Automatic cancellations. If a hotel reservation is cancelled, any related TablePath bookings will be automatically cancelled. No more duplicated manual effort!

Advanced reporting

Powerful reporting for your business

TablePath advanced reporting is extremely flexible – select any data, apply custom filters, sort the results as desired and view visually striking charts based for easy interpretation.

Automation: Custom reports are automatically emailed at a frequency you specify.

Filter on Residency status: Filter data according to residency status or on hotel fields such as rate code or room number.

Fields
The data you'd like added to your report.

Date And Time

×

Name

×

Phone Number

×

Email Address

×

Number Of Guests

×

Notes

×

+ Add Fields

Filters
The criteria that determines what data to include in your report.

Date

▼

Is More Than

▼

Today

▼

×

+ OR

AND

Date

▼

Is Less Than

▼

1 Week From Now

▼

×

+ OR

AND

Is Valid

▼

Is

▼

True

▼

×

+ OR

AND

Number Of Guests

▼

Is More Than

▼

7

×

+ OR

Guest Portal

Single Page Dining Itinerary to Delight your Guests

TablePath Guest Portal is the perfect location for guests to see all their dining reservations in one place. Rather than search through multiple emails for reservation details, the Guest Portal serves to summarise their dining schedule either in itinerary (calendar) or list view.

Dining Itinerary for your hotel stay 🔒 SIGN OUT

ARRIVAL
Sunday, 01 December 2024

DEPARTURE
Tuesday, 03 December 2024

Make your bookings using the widgets below. If you have any problems, please call us on [061525187](tel:061525187).
Enjoy!

Your Reservations ☰ SWITCH TO LIST


Switch between list and calendar view

	Sunday 01 Dec	Monday 02 Dec	Tuesday 03 Dec
4pm			
5pm			
6pm	Restaurant 5:30pm - 7:30pm		
7pm		Restaurant 7:00pm - 9:00pm	Restaurant 7:00pm - 9:00pm
8pm			
9pm			
10pm			

Resident Options: The Guest Portal allows the guest to make additional reservations through new or existing booking widgets. These widgets may be limited to those with residential status and provide access to 'restricted' booking times as designated by the hotel.

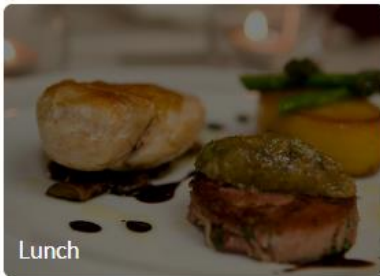
Dining Options

Select the widget to make a booking...



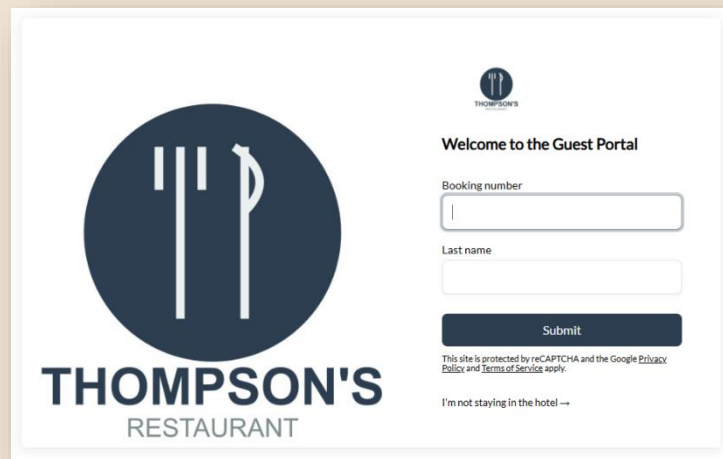
Dinner in the Main Area

Have dinner in our Michelin Restaurant



Lunch

Flexible Verification Options: The Guest Portal facilitates resident 'verification' via several methods. Although a pre-configured link within a Confirmation or Pre-Arrival email provides the best experience, the Portal will allow other verification methods to suit the needs of the hotel.



The screenshot shows a web page for Thompson's Restaurant. On the left is a large circular logo with three vertical bars and a stylized 'P' inside, with the text 'THOMPSON'S RESTAURANT' below it. On the right, there's a smaller version of the logo at the top, followed by the heading 'Welcome to the Guest Portal'. Below this are two input fields: 'Booking number' and 'Last name'. A dark blue 'Submit' button is positioned below the 'Last name' field. At the bottom of the form area, there is a small disclaimer: 'This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.' and a link: 'I'm not staying in the hotel →'.



The Table Reservation System for Hotels!