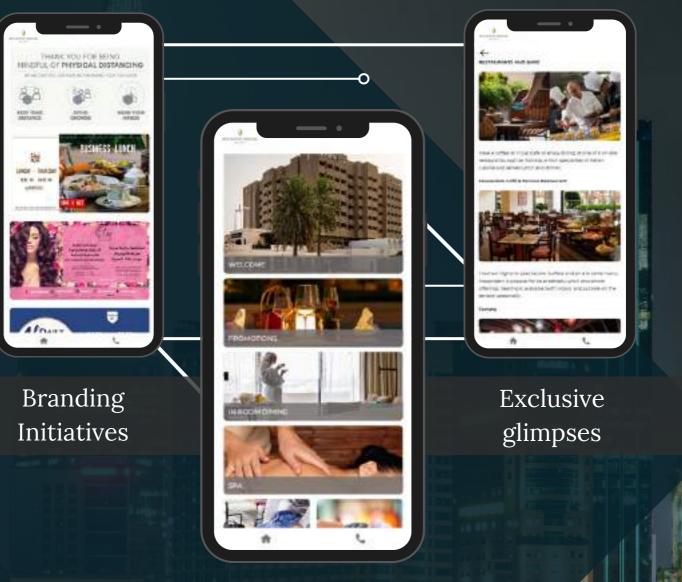


BY VIRALOPS

Plug and Play Contactless Platform

Digitize Your Hotel Services In Just 15 Days





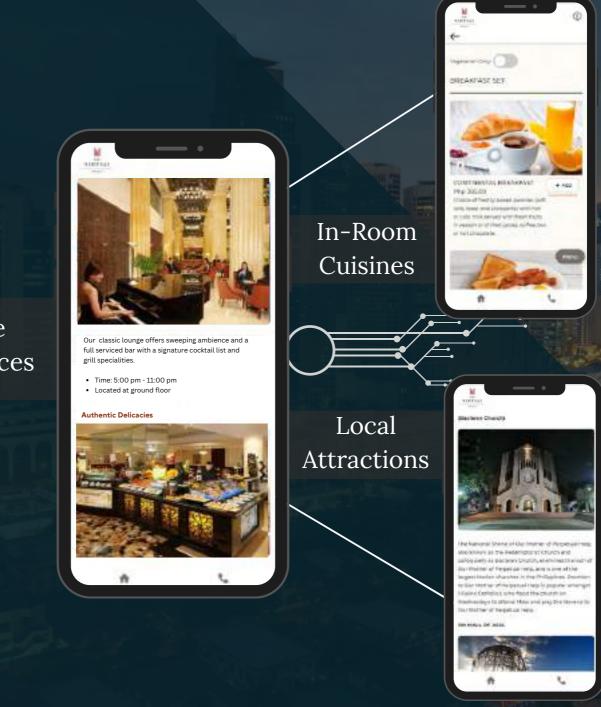
Smooth Navigation Through All The Essentials

Introducing A Go-To Hub For All Your Guests' Queries And Curiosities

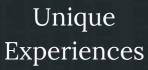




MANILA



With Both Read Only And Transactional Interface







Eliminating All Printed Materials & Enabling Safe And Secure Access To The Platform







Providing The Flexibility Of Adding Multilingual Content



THE RITZ · CARLTON

RAS AL KHAIMAH, AL HAMRA BEACH

Discovering The Joy



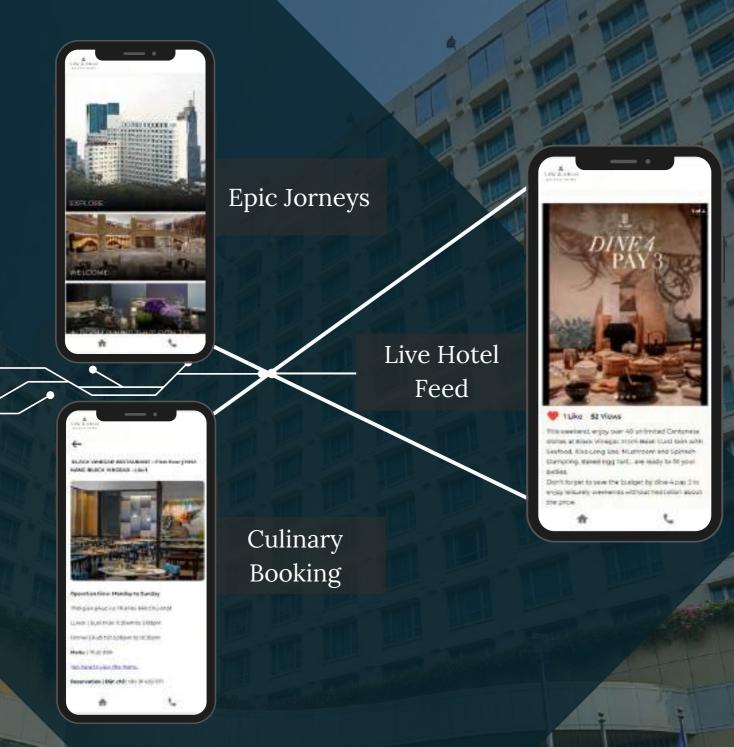
Spa Reservation

Coastal Recreation



With The Convenience Of Easy Data Updates And Content Customization

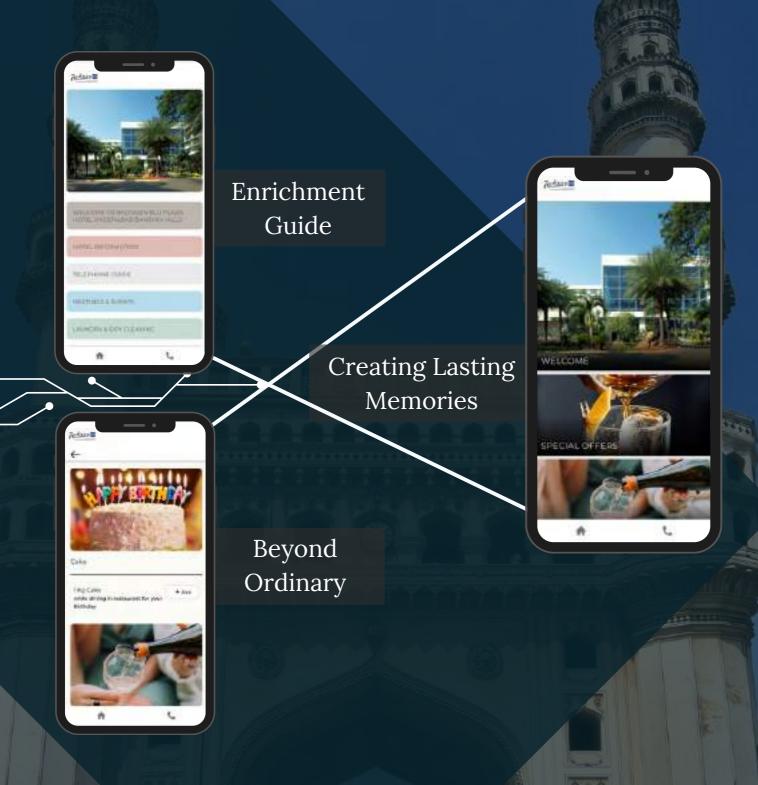
NEW WORLD



Always Ensuring A Seamless User Journey With Our Comprehensive Backend Assistance







Crafting An Unforgettable Experience Your Guests Will Cherish





15+ countries 20+ associated brands

250+ hotels & resorts





Experiences That Inspires

Anahita Nair Marketing Communications Manager



The entire team is remarkably responsive, customerfriendly, and provides excellent assistance. Updating information, content, and promotions is a seamless process. Working with the Vserve team is an absolute delight.



Experiences That Inspires



THE RITZ - CARLTON

From the guest ease of use and user-friendly dashboard, we did not face any major challenges until now. Vserve check on us from time to time to get feedback as well as to find out if there's anything they could have done better. Vserve definitely improve our operations (less call to be handled) and more structured order-to-delivery process ."



SELVA SUBRAMANIAM FNB Manager

COURTYARD

We could understand the platform easily by attending the training. All questions were answered immediately and effectively. Even during onboarding time, we have been provided support even during odd hours like 2am.

Experiences That Inspires



Assistant Outlet Manager

RESORT

Excellent supporting Team, I really like working with them no hustles and no delays and I mean it's like they are on 24/7 shifts never have any issue. Sometimes I request for support the night and it's done with no delay.



CONNECT WITH US

<u>Niraj Khatri</u>

Director of Product Operations

niraj.khatri@viralops.com+91 9311588834

<u>Manav Dhall</u>

Director of Customer Success

manav.dhall@viralops.com +91 9711834506

> **Schedule a Demo Today:** https://viralops.com/schedule-demo/