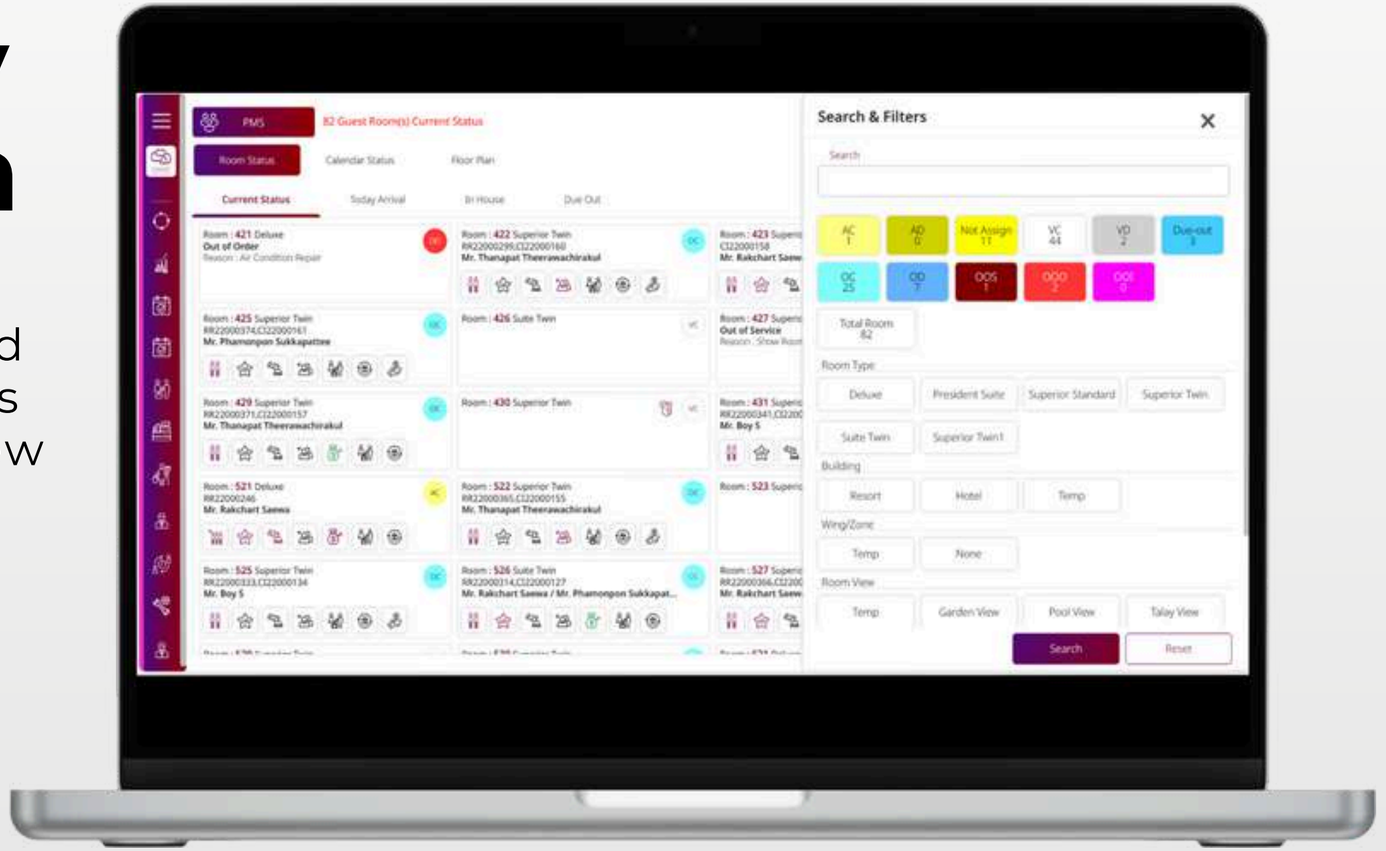
SORASO
By SMART FINDER

Cloud PMS - Property Management System

One system for all hotel operations, tailored for every property type, delivering seamless and sophisticated management to set a new industry standard.



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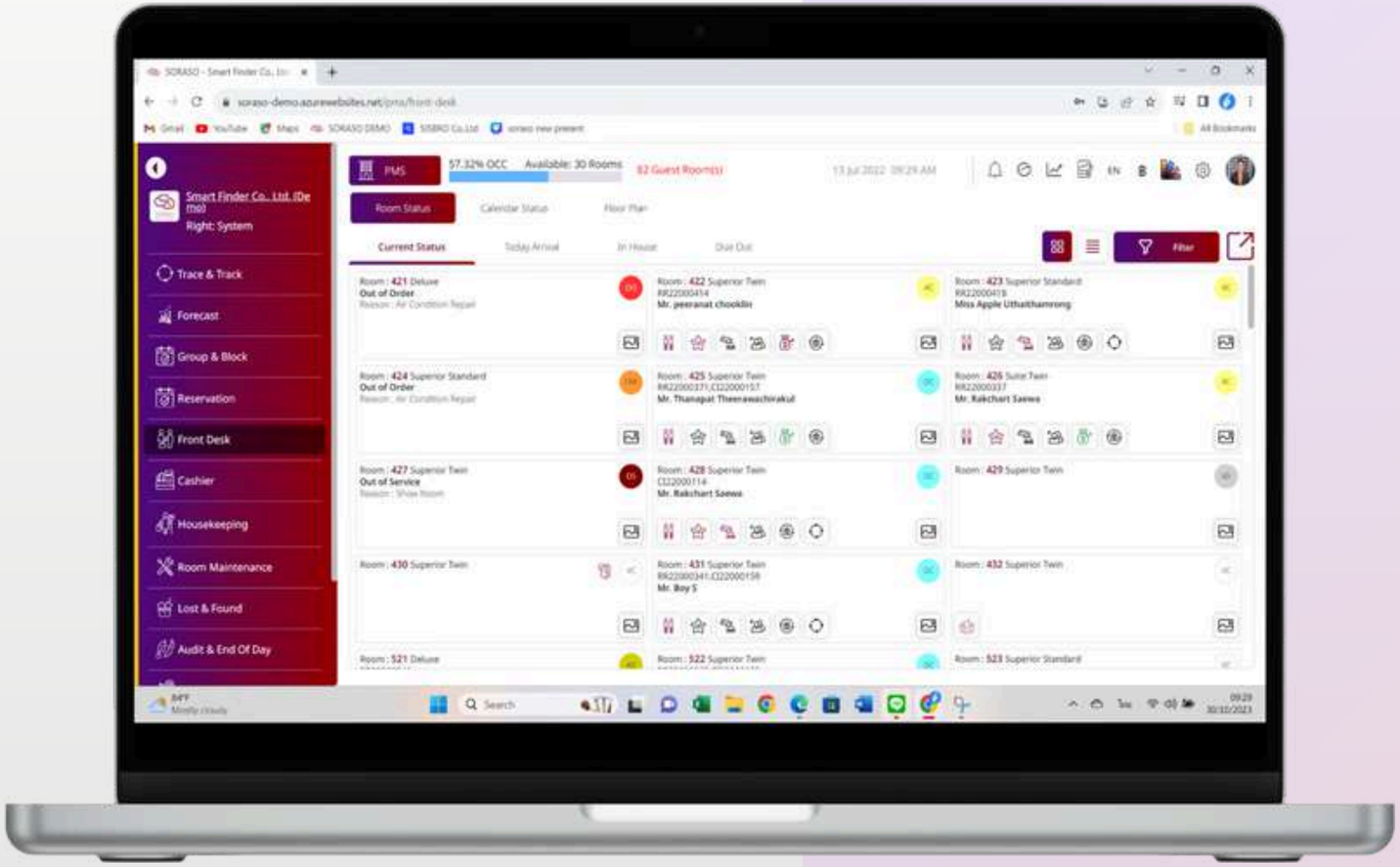
Front Desk

Optimize your front desk operations with our PMS's Front Desk Feature: Streamlined check-ins, effective guest communication, and efficient management of daily tasks.



- Streamlined check-ins and check-outs
- Room assignment
- One-click room management
- Real-time room status updates
- Live floor plan view
- Filter / Colored status codes

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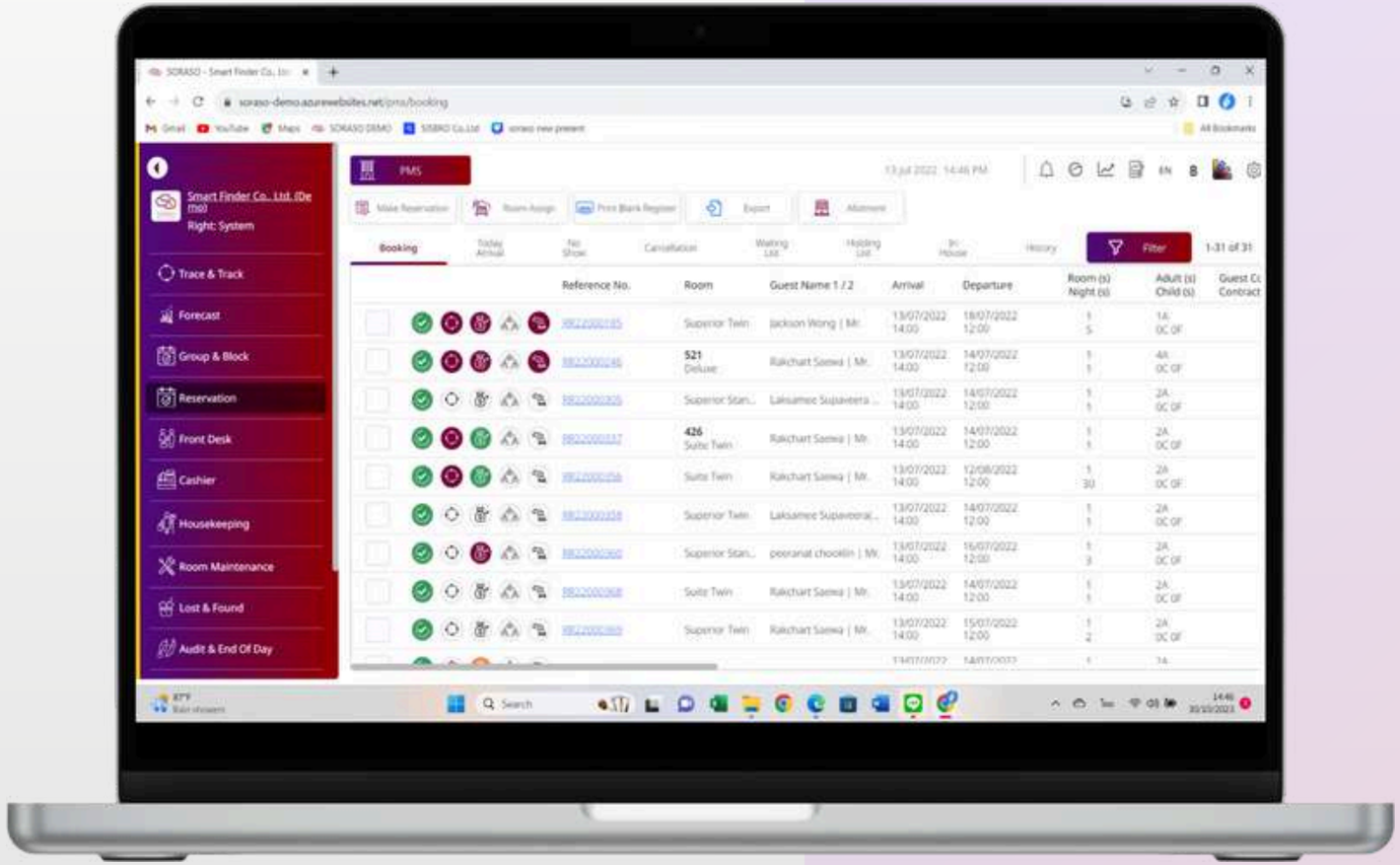
Reservation

Effortlessly manage bookings with our PMS's Reservation Feature: Real-time availability, intuitive booking processes, and seamless guest management for an enhanced hotel experience.



- Create, Transfer, Edit, Cancel and Filter
- Built-in forecasting tools
- Calendar view, List view and Live floor plan view
- Group reservation / Drag and Drop
- Flexible booking forms
- Two-way integrations with Channel Manager & Booking Engine

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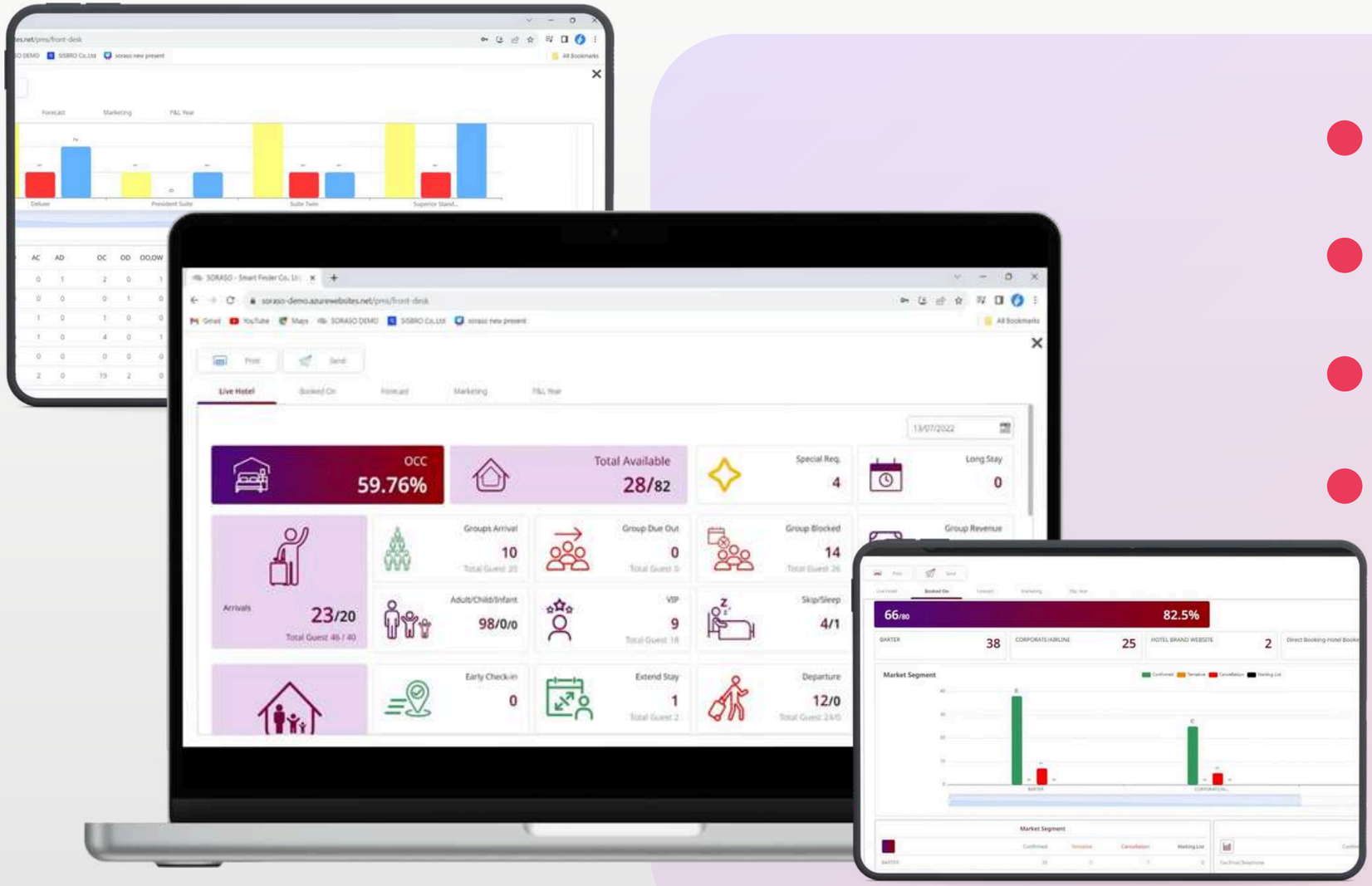
Dashboard

A centralized, real-time overview of key metrics and performance indicators, enabling quick decision-making and enhanced operational efficiency.



- Instant info updates
- Manager's dashboard
- Marketing insights
- Include key hotel metrics

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Group & Block

Streamlined booking of room blocks, tailored rates, and efficient allocation for events, ensuring organized handling and enhanced guest satisfaction.

- Extensive report library
- Customizable reports
- Export options for reports

Night Audit

Efficiently close your day with confidence using our PMS's Night Audit Feature: Automated reconciliation of daily transactions, thorough financial reporting, and secure data integrity checks to ensure accurate and reliable end-of-day processes.

- Guaranteed precision
- Time efficiency
- Automated report generation
- Automated reconciliation

Cashier

Enhance your hotel's cashier with our PMS's Cashier Feature: Includes effortless item posting, seamless currency conversion, and the ability to transfer folios across rooms, ensuring accurate billing and a convenient, flexible cashiering process.

- Post to folios
- Transfer folios
- Flexible Billing Transfer
- Multi-device
- Multi-Currency Compatibility

Report

Unlock powerful insights with comprehensive data analysis, customizable reporting options, and real-time metrics to inform strategic decision-making and enhance overall hotel performance.

- Extensive report library
- Customizable reports
- Export options for reports

Housekeeping

Enhance room management and cleanliness with real-time room status updates, efficient task allocation, and streamlined communication for optimal operational efficiency and guest satisfaction.

- Room status-based operation
- Priority task assignment
- Efficient bulk actions

Maintenance

Efficient tracking of repair needs, swift task assignment, and proactive upkeep scheduling, ensuring your hotel remains in top condition for guest satisfaction and operational excellence.

- Unlimited types/items
- All-in-One tracking
- Assignment and notification

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支付宝 ALIPAY · GHL · opn · 2C2P · Shopee · Lazada · klook

SiteMinder · STAAH · d-edge · ONEHOTEL · WebHotelier · RateGain · eZee

Trace & Track

Ensure no detail is overlooked as you can precisely monitor guest requests and operational tasks, set reminders for timely follow-ups, and enhance service personalization for an exceptional guest experience.

- Customizable reminders
- Personalized trace templates
- Staff-specific assignments

Report

Connect with leading third-party systems, streamline data sharing, and optimize operational efficiency for a comprehensive and cohesive hotel management experience.

- Channel Manager
- Booking Engine
- Back Office System
- CRM
- POS
- And much more...

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