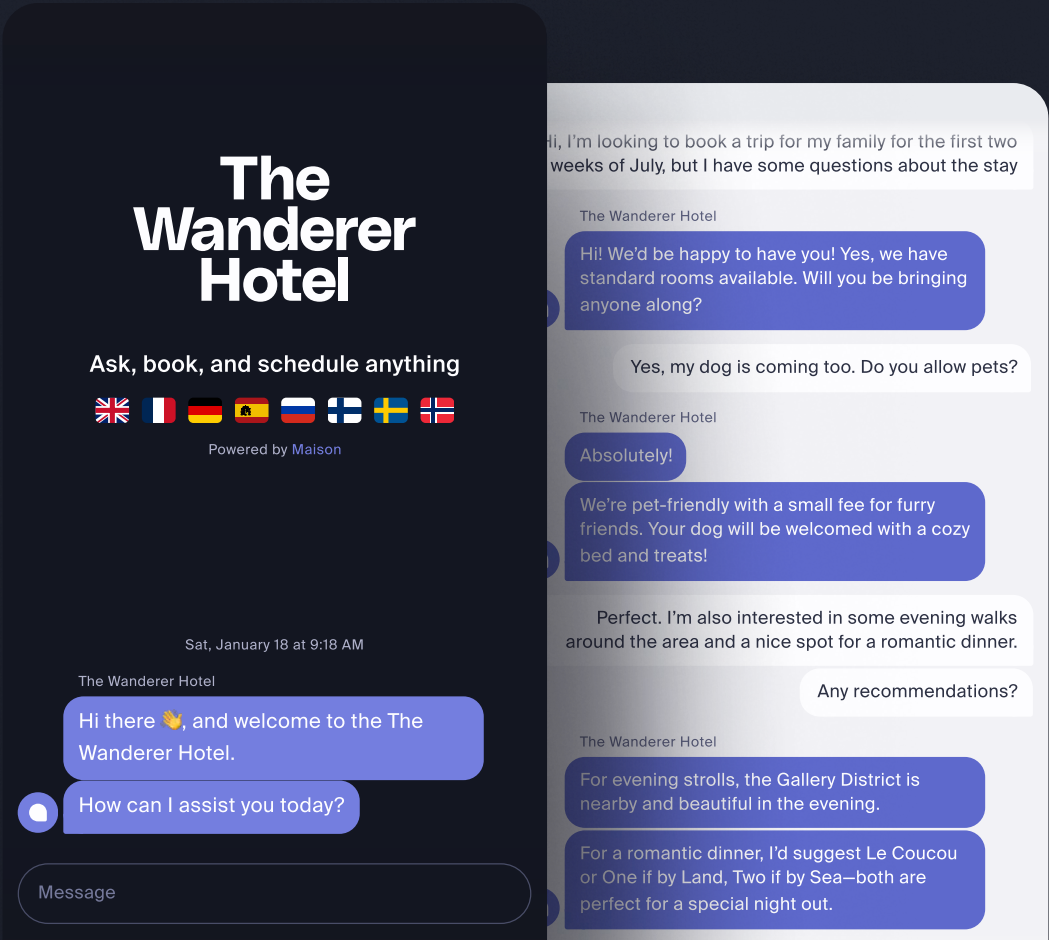


Have more conversations with your guests

Maison is a virtual concierge for hotels & hospitality, trained to engage in natural conversations with guests through your website.



Maison is crafted exclusively for hotels, integrating deep industry knowledge to meet the specific needs of both guests and operators. With Maison, you’ll have a chatbot that handles a range of inquiries, from availability and pricing to upselling, booking management, concierge support, and even personalized guest interactions—all with a hospitality-first approach.

Key benefits that Maison can unlock

- ✔ Comprehensive Offer Awareness

Enhances guest awareness of all offerings through intuitive, guest-focused communication, guiding them to what they seek.
- ✔ Improve Guest Satisfaction

Resolves inquiries in real-time without redirects or holds, leading to higher guest satisfaction and loyalty.
- ✔ Boosted Direct Bookings

Facilitates natural upselling and personalized interactions that drive direct bookings and increase revenue.
- ✔ Multi-lingual Conversations

Adapts and responds in all languages so your guests can feel comfortable communicating in their native language.
- ✔ Rapid Implementation

We scrape hotel website to create a ready-to-deploy implementation, allowing hosts to easily adjust and add answers straight from the chat.
- ✔ Seamless Integration

Easily add Maison to hotel websites with a simple code snippet using flexible, non-proprietary web technology.
- ✔ Easy Management

Simple to implement and adjust without complex dashboards, allowing hotels to maintain control directly from their website.
- ✔ Hospitality-first Approach

Designed exclusively for the hospitality industry, offering tailored responses that feel empathetic and genuine.
- ✔ Competitive Differentiation

Sets boutique hotels apart by offering a sophisticated, human-like virtual concierge that enhances the guest experience.

We would love to show you more

Send us a note at sales@maison.cx and we will set up a demo and help you explore how Maison can be of service for you.